

North East Region

Southern Cross to
Seymour/Albury/Shepparton
Train Replacement Coach
Stop Locations



Table of Contents

Train Replacement Coach Stops	5
Coach Stop Locations DOWN Direction	6
Coach Stop Locations UP Direction	7
Emergency Contact Numbers	7
Train Replacement Coach Drivers Operating Information	8
At Southern Cross Station	8
At City Layover Site – Footscray Road	9
Conditions of Travel	10
Ticketing	10
Announcements	10
Food & Drink on coaches	10
Luggage and loading	10
Animals	11
Passenger capacity	11
Accessibility	11
Standees	12
Late running	12
Train Replacement Coach Presentation	12
Clean and Presentable Manner	12
Driver Presentation	12
Radios & TV	13
Coach contact / communication – mobile phones	13
Lost Property	13
V/Line Identification	13
Seymour (North Eastern) Line Map	14
Train Replacement Stop Locations & Directions	15
UP Services (Shepparton to Seymour)	15
Shepparton to Mooroopna	15
Mooroopna to Murchison East	16
Murchison East to Nagambie	17
Nagambie to Seymour	18
UP Services (Albury to Seymour)	19

Albury to Wodonga	19
Wodonga to Chiltern	20
Chiltern to Springhurst	21
Springhurst to Wangaratta	22
Wangaratta to Benalla	23
Benalla to Violet Town	24
Violet Town to Euroa	25
Euroa to Avenel	26
Avenel to Seymour	27
UP Services (Seymour to Melbourne)	28
Seymour to Tallarook	28
Tallarook to Broadford	29
Broadford to Kilmore East	30
Kilmore East to Wandong	31
Wandong to Heathcote Junction	32
Heathcote Junction to Wallan	33
Wallan to Donnybrook	34
Donnybrook to Craigieburn	35
Craigieburn to Broadmeadows	36
Broadmeadows to North Melbourne	37
North Melbourne to Southern Cross	38
Broadmeadows to Southern Cross	39
DOWN Services (Melbourne to Seymour)	40
Southern Cross to North Melbourne	40
North Melbourne to Broadmeadows	41
Southern Cross to Broadmeadows	42
Broadmeadows to Craigieburn	43
Craigieburn to Donnybrook	44
Donnybrook to Wallan	45
Wallan to Heathcote Junction	46
Heathcote Junction to Wandong	47
Wandong to Kilmore East	48
Kilmore East to Broadford	49
Broadford to Tallarook	50
Tallarook to Seymour	51
DOWN Services (Seymour to Albury)	52
Seymour to Avenel	52
Avenel to Euroa	53
Euroa to Violet Town	54
Violet Town to Benalla	54
Benalla to Wangaratta	56
Wangaratta to Springhurst	56

Springhurst to Chiltern	58
Chiltern to Wodonga	59
Wodonga to Albury	60
DOWN Services (Seymour to Shepparton)	61
Seymour to Nagambie	61
Nagambie to Murchison East	62
Murchison East to Mooroopna	63
Mooroopna to Shepparton	64
Express Routes	65
Shepparton > Seymour > Southern Cross	65

Train Replacement Coach Stops

All Coach operators and drivers should be aware that the V/Line train replacement stopping locations are identified by purple PTV signage with the wording 'Train Replacement Coach Stop' as pictured below.

This document identifies where each train replacement coach stop is located on the Western corridor between Ballarat, Ararat and Maryborough and Southern Cross Station and how to access these locations.



Coach Stop Locations DOWN Direction

STATION	X or SD	Stop location	STATION	X or SD	Stop Location
Southern Cross		Southern Cross access road off Adderley St	Avenel		At bus stop opposite Bowls Club Queen St
North Melbourne		At station Adderley St South side via Abbotsford St	Euroa		At bus stop Railway St & McGuiness St
Essendon		<u>Not serviced</u> . Passengers to Broadmeadows by Metro	Violet Town		At station Primrose St
Broadmeadows		At station Pascoe Vale Rd via Dimboola Rd & Main St	Benalla		At station Mackellar St
Craigieburn		At station 22 Hothlyn Dr	Wangaratta		At station Cusack St & Norton St
Donnybrook		At bus interchange via Springs Rd	Springhurst		Outside station entrance Canning Rd
Wallan		At station 42 Station St	Chiltern		At station Willis St
Heathcote Junction		At station entrance 117 Rail St via Station Ave	Wodonga		At station off Melrose Dr
Wandong		Bus stop opposite <u>Hotel</u> 3307 Epping-Kilmore Rd	Albury		At station Railway Place
Kilmore East		At station <u>O'Grady's</u> Rd	Nagambie		At station Prentice St via Goulburn & Nash Streets
Broadford		At station, 58 High St	Murchison East		At station Off Cassidy Rd
Tallarook		At bus stop Railway Place (town side of station)	Mooroopna		At station, use bus indent to nose and reverse for coach bay. Young St also McLennan St
Seymour		At station bus interchange Railway Place via Anzac Ave	Shepparton		At station Puroell St

Coach Stop Locations UP Direction

STATION	X or SD	Stop location	STATION	X or SD	Stop Location
Shepparton		At station Purcell St	Seymour		At station bus interchange Railway Place via Anzac Ave
Mooroopna		At station Young St; also McLennan St	Tallarook		At bus stop Railway Place (town side of station)
Murchison East		At station Cassidy Rd	Broadford		At station, 56 High St
Nagambie		At station Prentice St & Nash St via Goulburn St	Kilmore East		At station <u>O'Gradys Rd</u>
Albury		At station Railway Place	Wandong		Bus stop opposite <u>Hotel</u> 3307 Epping-Kilmore Rd
Wodonga		At station off Melrose <u>Dye</u>	Heathcote Junction		At station entrance 117 Rail St via Station Ave
Chiltern		At station Willis St	Wallan		At station 42 Station St
Springhurst		Outside station entrance Canning Rd	Donnybrook		At bus interchange via Springs Rd
Wangaratta		At station Cusack St & Norton St	Craigieburn		At station 22 Hothlyn <u>Dye</u>
Benalla		At station Mackellar St	Broadmeadows		At station Pascoe Vale Rd via Dimboola Rd & Main St
Violet Town		At station Primrose St	Essendon		<u>Not serviced</u> . Passengers to Broadmeadows by Metro
Euroa		At bus stop Railway St & McGuinness St	North Melbourne		At station Adderley St South side via Abbotsford St
Avenel		Outside Bowls Club Queen St	Southern Cross		Southern Cross access road off Adderley St

Emergency Contact Numbers

IOC Comms 9619 5073* or 9619 5927*

TOC (Dysons) 0428 231 999*

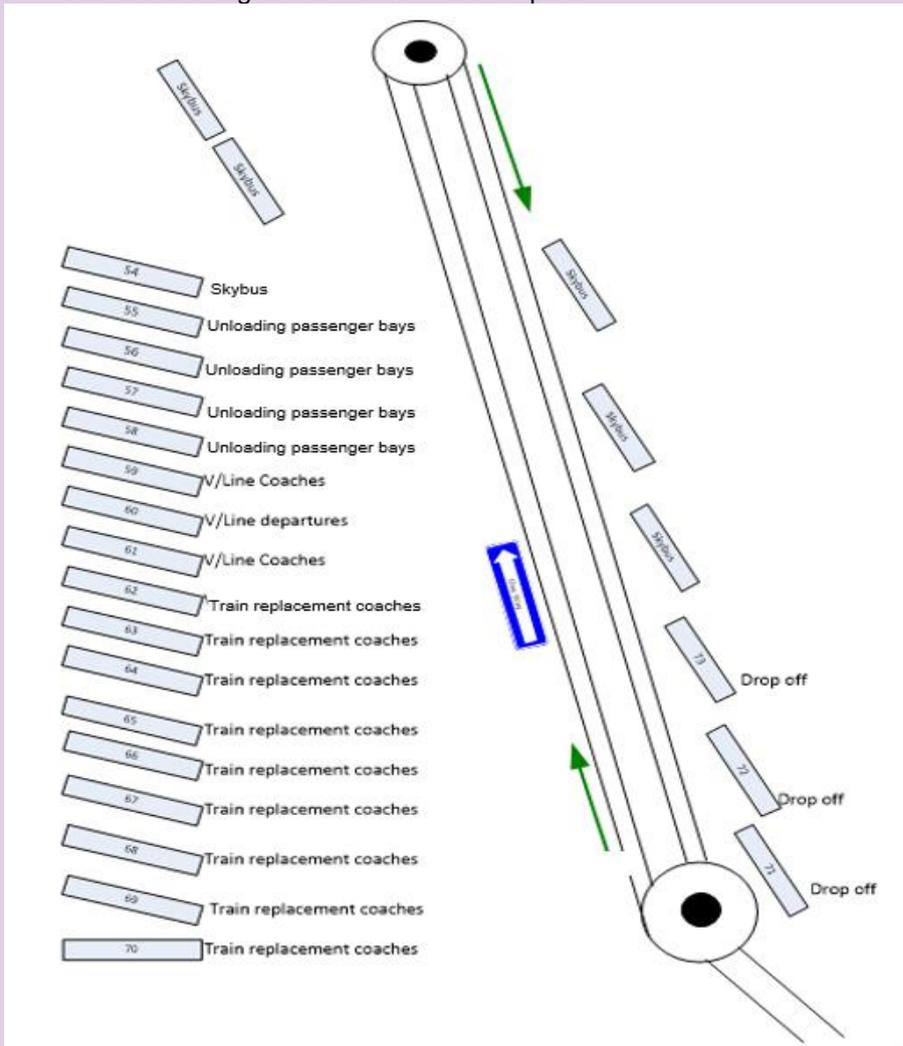
***Phone numbers not to be given to the public**

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Train Replacement Coach Drivers Operating Information

At Southern Cross Station

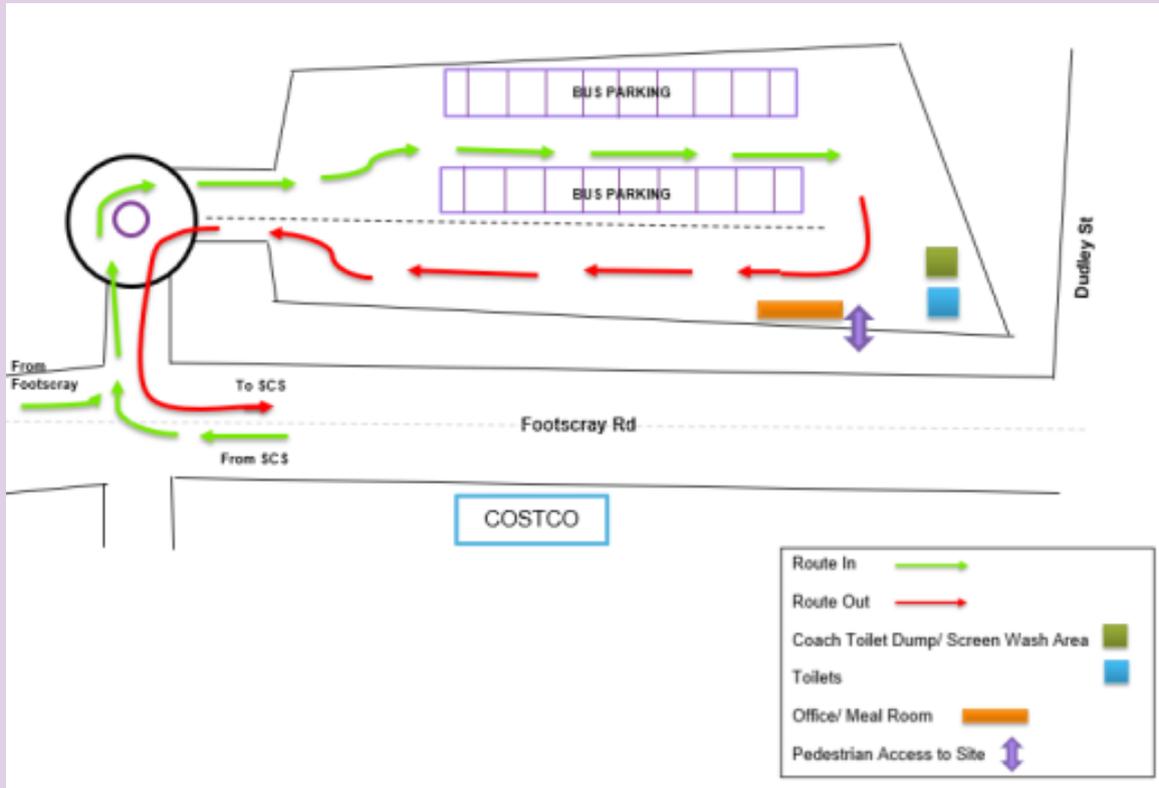
- When entering the coach terminal area, keep left at the roundabout, and use bays 62 – 70 or as otherwise directed for service departures. Unloading passenger bays are 55 – 58 with 71 & 72 used as overflow unloading bays.
- On arrival in the coach terminal, drivers are to report to station staff who will provide the run details. If there are no staff present, please stay near your coach so staff can find you.
- When you are ready to leave the loading bay, switch on your hazard lamps, check for traffic, and reverse out. Give way to through coaches.
- When reversing watch out for concrete pillars



At City Layover Site – Footscray Road

VLine have a site to layover coaches and feed into the Terminal.

VLine will provide notification as to whether this facility will be open and available to utilise.



Conditions of Travel

Ticketing

- Drivers are not involved in issuing or checking V/Line tickets.
- Under no circumstances should drivers accept cash from passengers
- Drivers may assist in checking tickets to understand where set downs are required.

Announcements

To ensure passengers clearly understand the stopping conditions of the service they have boarded, coach drivers will be required to make a number of announcements, including:

- The announcement of stopping locations **prior** to leaving the originating station and at each station. Drivers must announce that seat belts must be worn.
- On arrival at the destination station remind passengers to take their personal belongings with them before leaving the coach.

V/Line have coach driver announcement guides produced for replacement services. These are available from your ticket supplier PMG.

Food & Drink on coaches

- Alcohol is not permitted in the passenger area of the coaches under any circumstance.
- Cold packaged food and drinks with a screw top lid may be brought on and consumed on board the coach.
- No hot/ odorous food or hot/ uncapped drinks may be brought on and consumed on board the coach.

Luggage and loading

- At terminal stations, drivers must remain with their coach whilst loading. Preferably, drivers should be at the door to assist passengers boarding.
- Passengers are required to manage their own luggage. Please assist as appropriate in loading luggage into the luggage compartment.

The luggage allowance on a Train Replacement Coach service is 32kg per customer (with no one item weighing more than 16kg, as well as one piece of hand luggage). Main luggage must be stored in the luggage compartment underneath the coach.

Hand luggage is permitted with the dimensions no greater than:

Length 40cm x Width 35cm x Height 15cm

- Bicycles can be carried on replacement coaches subject to space in the luggage area and will be accepted on a first-come, first-served basis.
- Customers must load and unload their bicycle onto the coach and they are carried at the owner's risk
- Prams/ children's car seats/ wheelchairs and small items of sporting and camping equipment will be treated as one piece of luggage.
- Surfboards/ surf skis/similar items are not permitted and will not be carried as luggage.

Animals

- Assistance animals (Guide dogs / Guide dogs in training/ hearing guide dogs and animals identified with an Animal Assistance Pass) are permitted on these services.
- No other animals including domestic pets are permitted to travel in the coach or the luggage compartment underneath the coach.
- For an unplanned replacement service, drivers can contact IOC comms (9619 5073) for support and clarification if required.

Passenger capacity

When loading large numbers of passengers, keep track of numbers boarding, so that you don't have to take people off once they have boarded. If you are loaded to capacity, or close to and think you may not be able to pick up more passengers at subsequent stops, you must advise the IOC (9619 5073 or 9619 5927 – not for public) at the earliest opportunity so alternative arrangements can be made for the passengers left behind.

Accessibility

To travel on V/Line services with a mobility aid or wheelchair, it must:

- Fit within an allocated space of 1300mm (length) and 800mm (width)
- Be no more than 750mm wide at a height of 300mm above the ground to fit between the wheel axles of a coach
- Have a total combined weight of less than 300kg, including the mobility aid, its user and any attendant
- Have anchor points for travel on a V/Line coach which will be used to secure the mobility aid to ensure safety.

Mobility aids that exceed these standards may not be able to be accommodated.

If a passenger requires wheelchair access and your coach does not have provision for it:

- At staffed stations – refer to station staff who will arrange alternative transport.
- At unstaffed station – advise the IOC (9619 5073) who will arrange alternative transport.

If you have vision impaired or less mobile passengers, who require assistance at Southern Cross, advise the IOC Comms (9619 5073 or 9619 5927) so that V/Line Customer Service personnel can meet your coach on arrival.

Standees

On all services, all passengers must be seated. If you encounter an overload situation, contact the IOC (9619 5073) immediately so alternative arrangements can be made.

Late running

During times of late running or disruption to the schedule of the road coach, you will need to inform your customers and advise any alternative arrangements. After your announcement, gather information about customers connecting to other rail, air or road services and advise the IOC (9619 5073). Should you require any guidance on delivering these announcements, please refer to our coach driver announcement guide.

Train Replacement Coach Presentation

Clean and Presentable Manner

Coaches are to have:

- Clean exteriors, clean paintwork and windows
- Clean interiors, floors, seats and windows

Drivers are requested to clean the interior of the coach prior to commencing each trip and ensure the floors, seats and windows are clean and that toilets are clean and functioning properly.

Driver Presentation

Drivers must wear their company uniform, be well groomed, neat and clean. Males should be clean shaven or with beard / moustache neatly trimmed.

Radios & TV

Under no circumstances are radios or television sets to be turned on during trips. There is no radio or TV on the train service and V/Line policy deems this needs to remain the same on coach services. Similarly, passengers should not allow the noise from their personal devices to interfere with the comfort of others.

Coach contact / communication – mobile phones

Communication with the driver at all times is essential. Ensure your mobile phone is switched on, charged and with you at all times. Be aware of and obey the law regarding the use of mobile phones. A hands free device is essential. Remember that there are up to 48 witnesses to any breach of the law. V/Line take non-compliance with the law very seriously.

Lost Property

At the end of each trip drivers are required to inspect the coach thoroughly for any items that may have been left behind. Please hand any lost property to station staff at the nearest staffed station to where the passenger alighted.

V/Line Identification

All Train Replacement Coaches must display purple 'V/Line Service' stickers attached to the front windscreen or 'V/Line Service' displayed on the electronic passenger display. For planned rail replacement, the run number (i.e. "BXG 1") must be displayed in the windscreen as well as on the passenger side window beside the door. If the coach has a dark tint, please endeavour to make the text as bold as possible.

Seymour (North Eastern) Line Map



Train Replacement Stop Locations & Directions

UP Services (Shepparton to Seymour)

[Jump to Albury to Seymour](#)

Shepparton to Mooroopna

The train replacement coach stop for both directions is located at the front of the station.

Shepparton Station is staffed: Mon-Fri 05:00 - 19:00

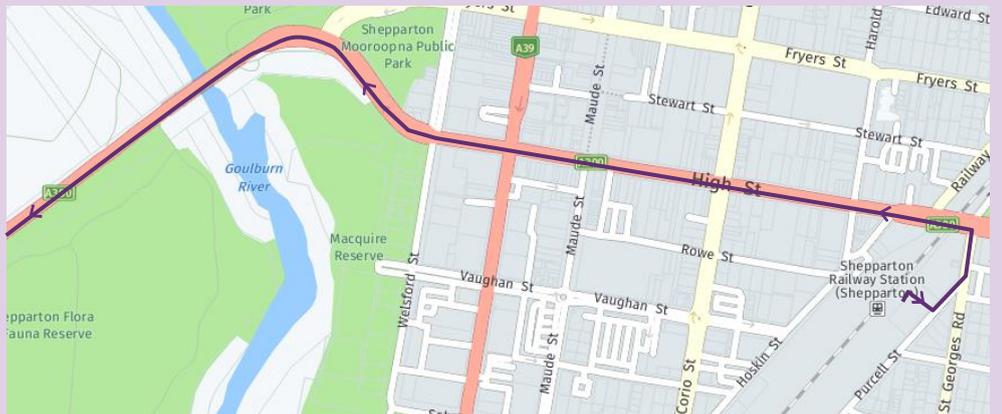
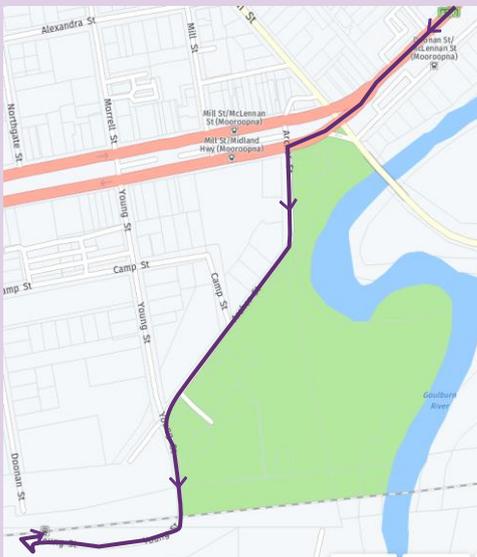
Sat & Sun 06:00 - 19:00

Ph: 03 5761 1748



Departure from Shepparton:

- Left onto Purcell St
- Left onto St Georges St
- Left onto High St/Midland Hwy/A300 > McLennan St
- Left onto Archer St
- Left onto Young St
- Use bus indent to perform 3-point turn for bus stop ***red-line is reversing movement***



Mooroopna to Murchison East

The train replacement coach stop for both directions is located on Young St at the station.

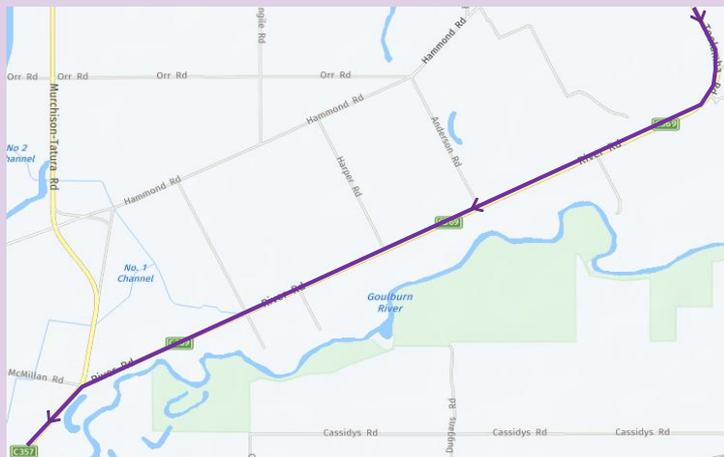
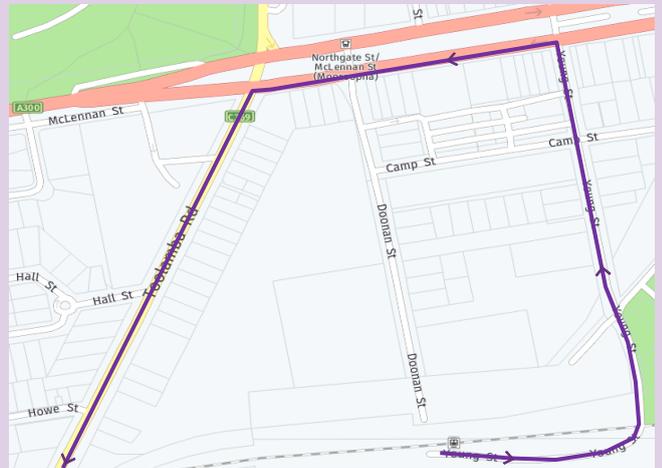
Mooroopna Station is not staffed.

Use bus indent to perform 3-point turn for bus stop, red line is reversing movement



Departure from Mooroopna:

- Continue on Young St
- Left onto McLennan St/Midland Hwy A300
- Left onto Toolamba Rd/C369
- Continue onto River Rd/C357
- Left onto High Rd C357
- Continue onto Bendigo-Murchison Rd/C345
- Left onto Cassidy Rd
- Right into station



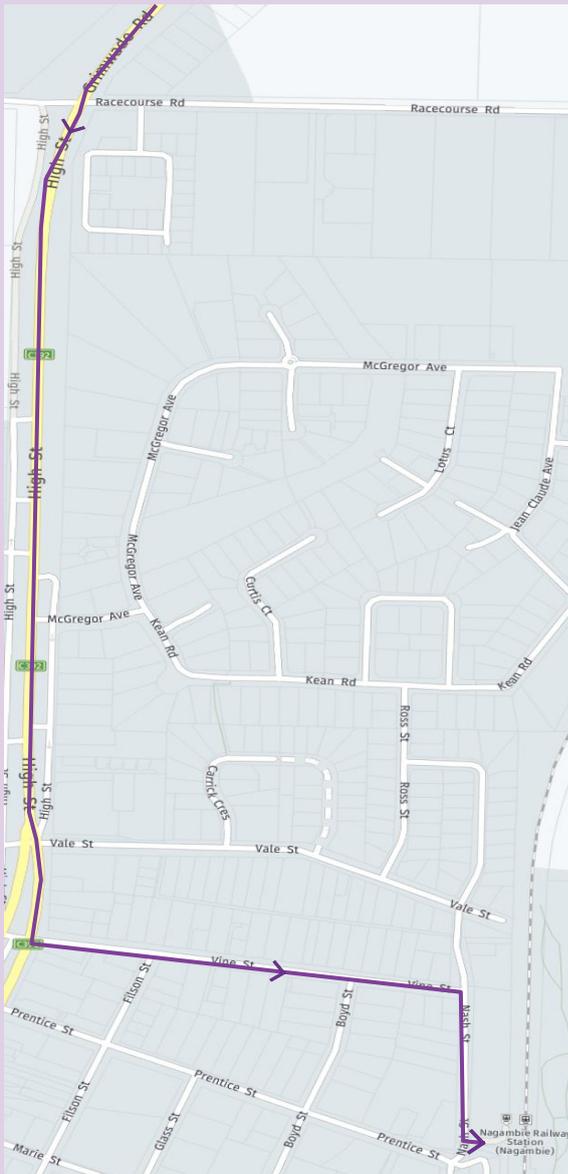
Murchison East to Nagambie

The train replacement stop for both directions is located at the front of the station.

Murchison East Station is not staffed.

Departure from Murchison East:

- Left onto Cassidy Rd
- Left onto Bendig-Murchison Rd/C345
- Immediate Right onto Wahbring-Murchison East Rd/C357
- Right to Merge onto Goulburn Valley Fwy/M39 towards Melbourne
- Exit left for Nagambie/C392
- Right onto Grimwade Rd/C392 > High St
- Left onto Vine St
- Right onto Nash St
- Left into station



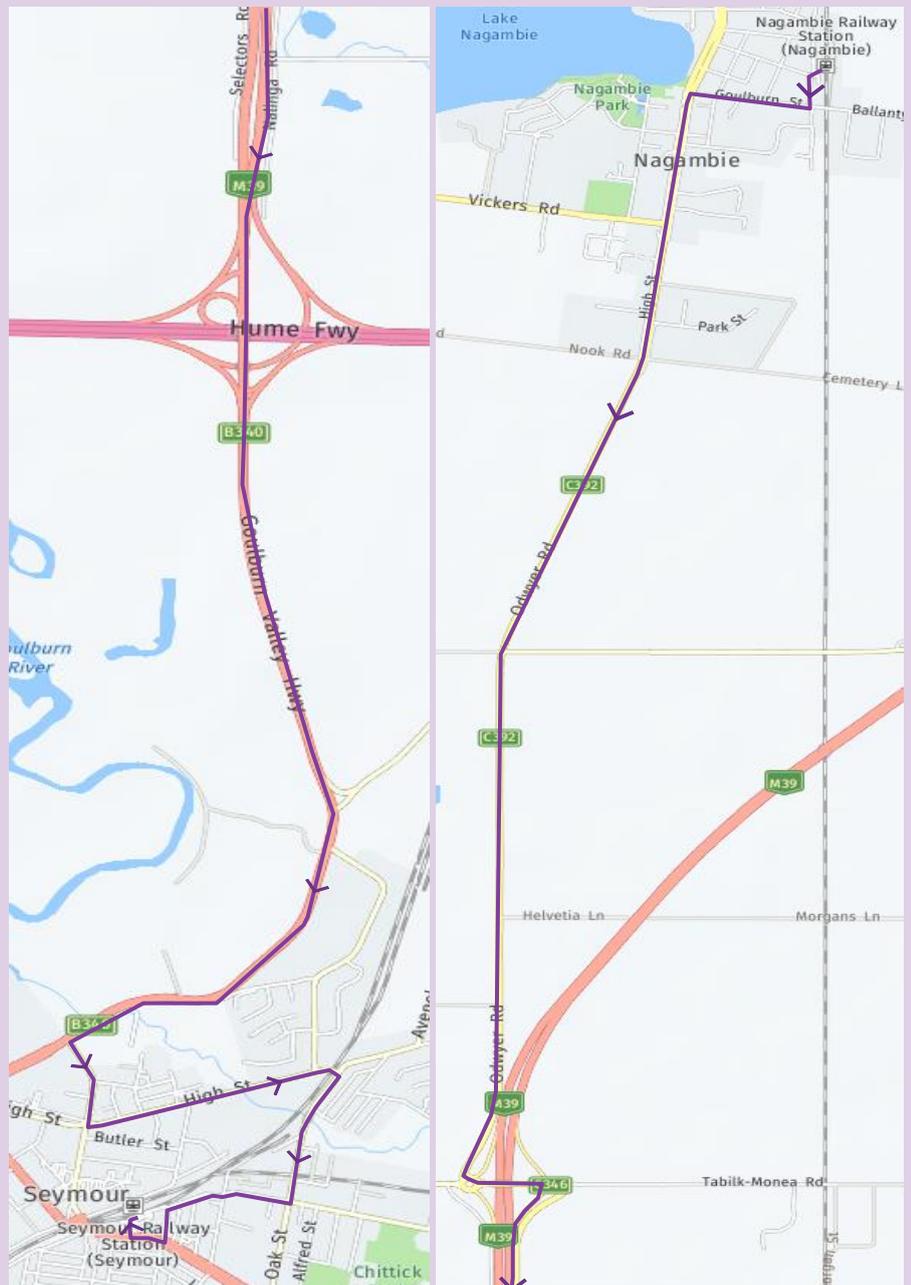
Nagambie to Seymour

The train replacement stop for both directions is located at the front of the station.

Nagambie station is not staffed.

Departure from Nagambie:

- Left onto Nash St
- Right onto Goulburn St
- Left onto High St > Odwyer Rd/C392
- 2nd exit towards Avenel/C346 & Melbourne/M39
- Right to merge onto Goulburn Valley Fwy/M39 towards Melbourne
- Exit right for Seymour/B340
- Left onto Wallis St
- Left onto High St
- Right onto Tarcombe Rd > Oak St
- Right onto Wimble St > Wimble Cr
- Left onto Goulburn St
- Right onto Anzac Ave
- Right onto Railway Pl



[Jump to Seymour - Melbourne](#)

UP Services (Albury to Seymour)

Albury to Wodonga

The train replacement stop for both directions is located at the front of the station. Bay 2

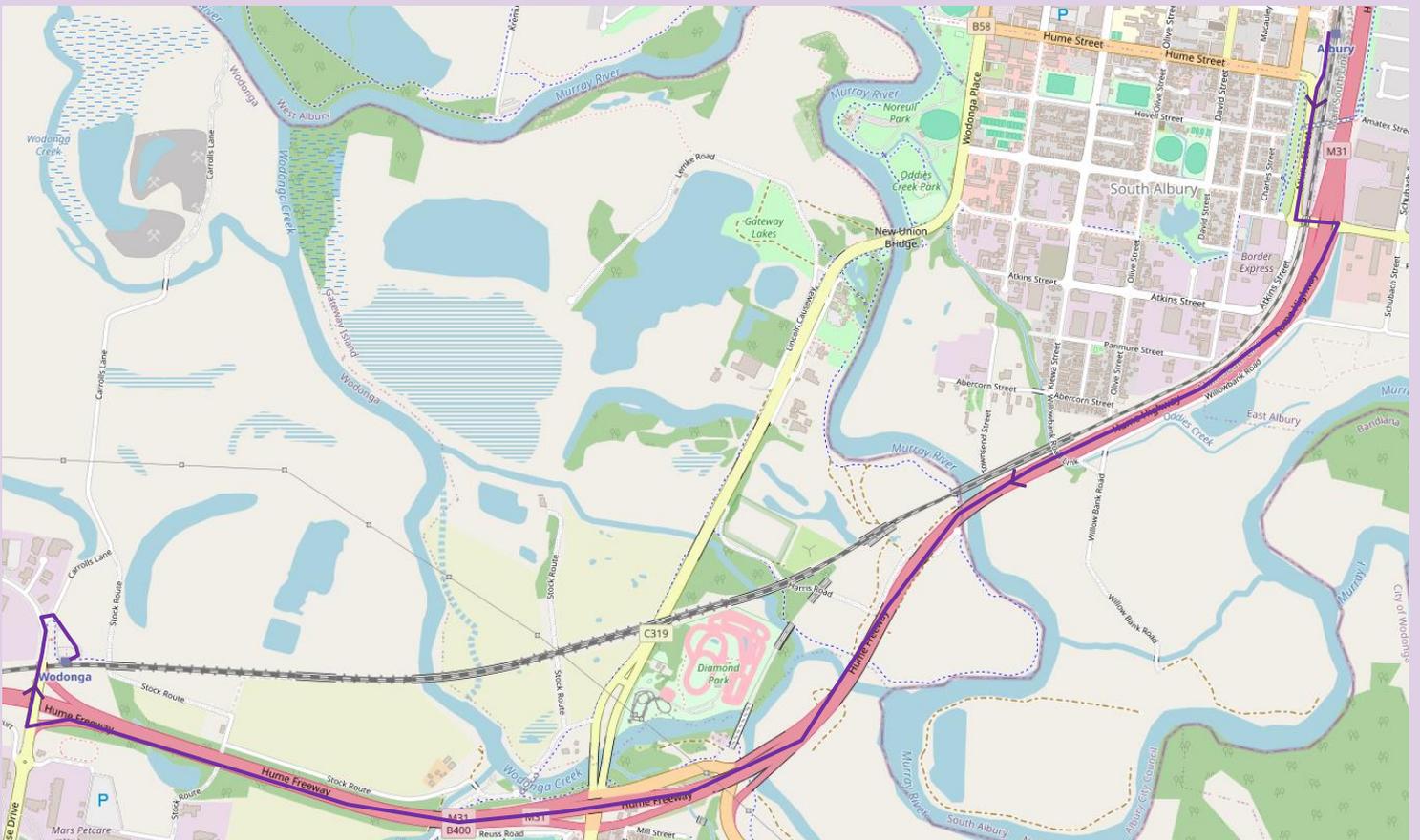
Albury station is staffed by NSW Trainlink:

Mon-Fri 08:30 – 09:30 and 14:30 – 16:30

Ph: 02 6055 8165 – Wodonga Station

Departure from Albury:

- Continue on Railway PI
- Left onto Atkins St
- Left onto East St
- Right to merge onto Hume Hwy/M31 towards Wodonga/Melbourne
- Take the Melrose Dr exit towards C538
- Right onto Melrose Dr
- Right onto Carrolls Ln
- Right into Station



Wodonga to Chiltern

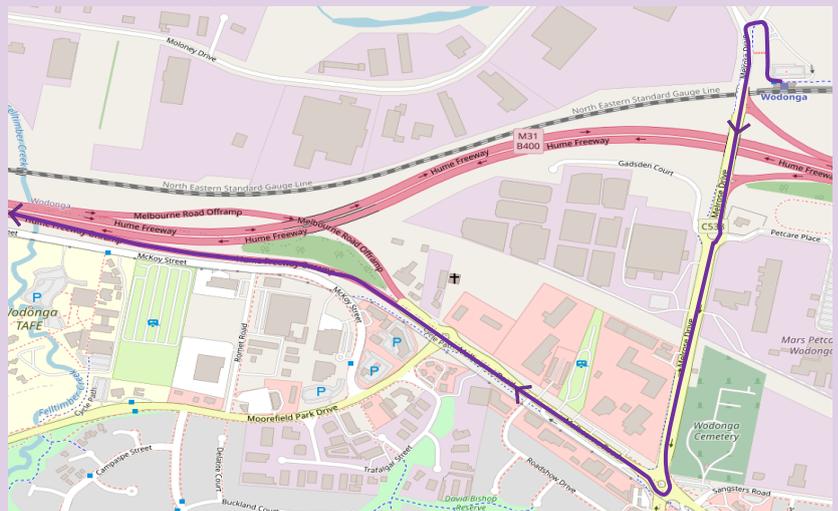
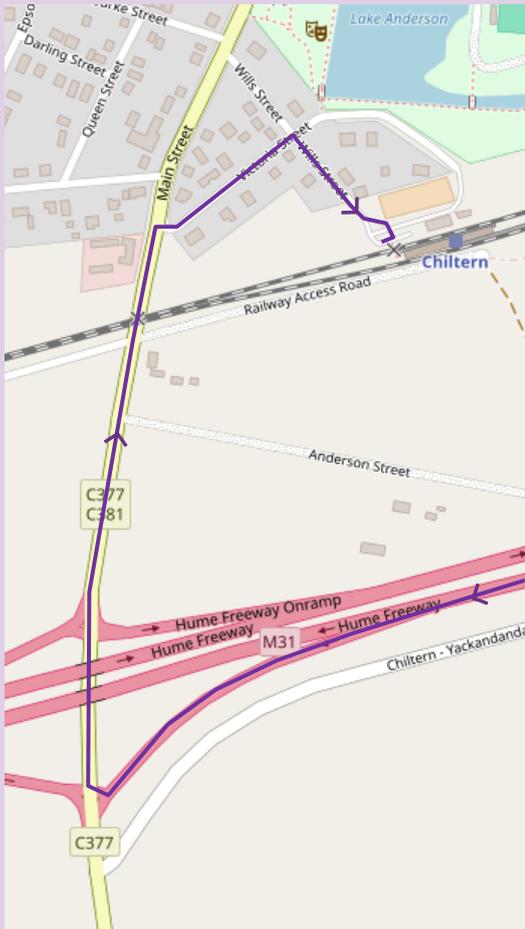
The train replacement stop for both directions is located at the front of the station.

Wodonga Station is staffed Mon – Sun 06:00-18:00

Ph: 02 6055 8165

Departure from Wodonga:

- Left onto Carolls Ln
- Left onto Melrose Dr
- Right onto Melbourne Rd
- Merge onto Hume Fwy/Murray Valley Hwy/M31 towards Melbourne
- Take exit C377/C381 towards Chiltern
- Right onto Beechworth-Chiltern Rd/C377/C381
- Right onto Victoria St
- Right onto Willis St
- Follow car park loop for bus stop



Chiltern to Springhurst

The replacement coach stop for both directions is located at the front of the station.

Chiltern Station is unstaffed.

Departure from Chiltern:

- Continue on Wills St
- Left onto Victoria St
- Left onto Beechworth-Chiltern Rd/C377/C381
- Cross Freeway
- Right to merge onto Hume Fwy towards Melbourne
- Take exit C376 towards Springhurst
- Right onto Rutherglen-Springhurst Rd/C376
- Left onto Canning Rd
- U-turn past coach stop when safe, to be on correct side of road



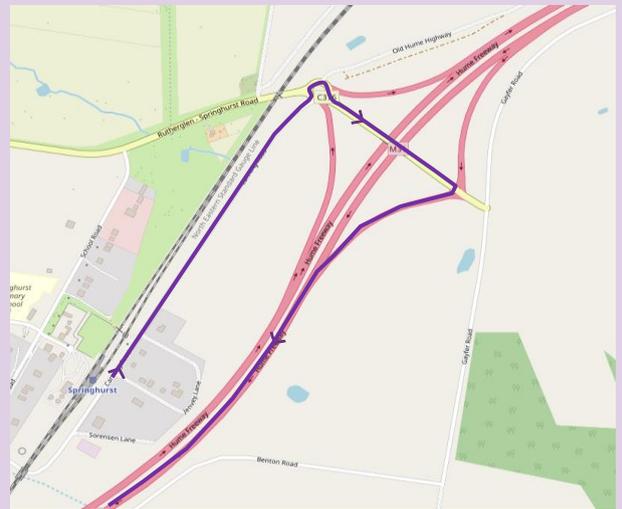
Springhurst to Wangaratta

The replacement coach stop for both directions is located on Canning Rd outside of the station. Perform U-Turn to access coach stop.

Springhurst Station is unstaffed.

Departure from Springhurst:

- Continue on Canning Rd
- Right at roundabout to return to freeway
- Merge onto Hume Fwy/M31 towards Melbourne
- Take exit C314 towards Wangaratta
- Continue onto Bowser Rd/C314
- Right onto Ford St > Docker St
- Left onto Norton St
- Right into station opposite Cusack St



Wangaratta to Benalla

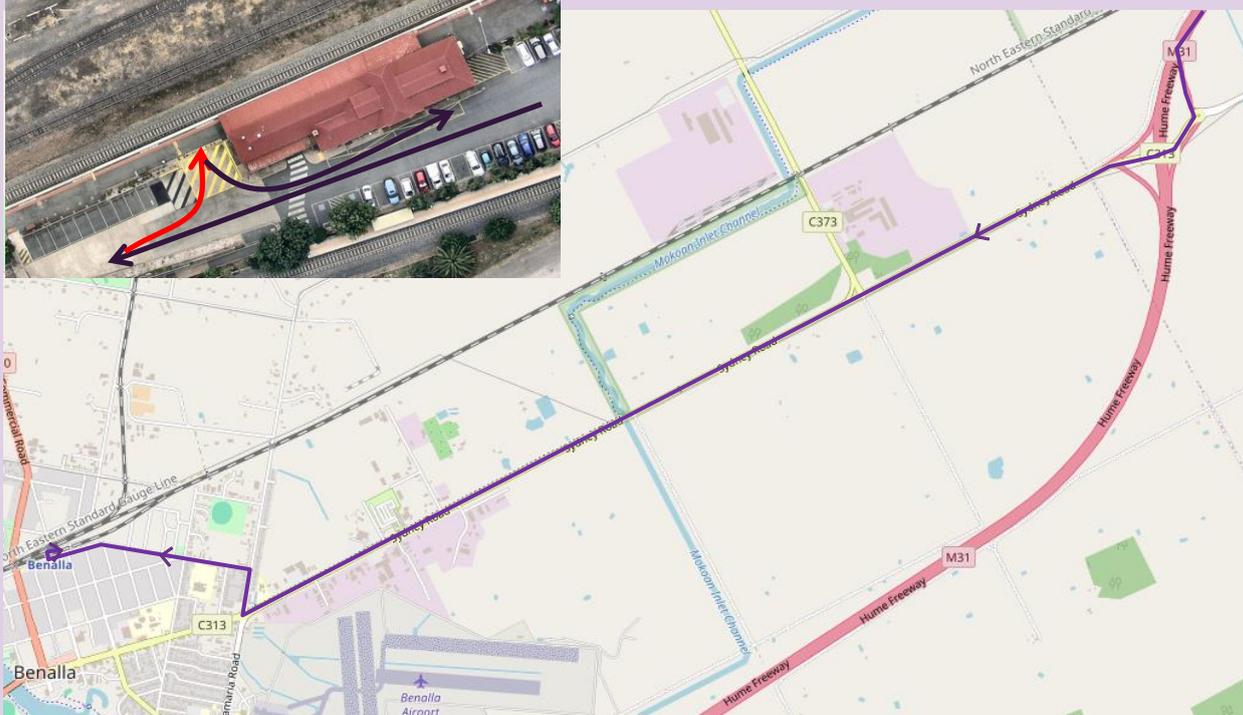
The replacement coach stop for both direction is located at the front of the station.

Wangaratta station is staffed Mon-Sun 07:00 – 21:30

Ph: 03 5721 3641

Departure from Wangaratta:

- Right onto Norton St
 - Left onto Cusack St
 - Right onto Ovens St
 - Left onto Warby St
 - Right onto C314/Ryley St > Tone Rd
 - Merge onto M31/Hume Fwy towards Melbourne
 - Take exit C313 towards Benalla
 - Continue onto Sydney Rd/C313
 - Right onto Witt St
 - Left onto MacKellar St
 - Right into station
 - Perform 3-point turn, reversing beside station to dock in coach bay.
- Red line is reversing movement.**



Benalla to Violet Town

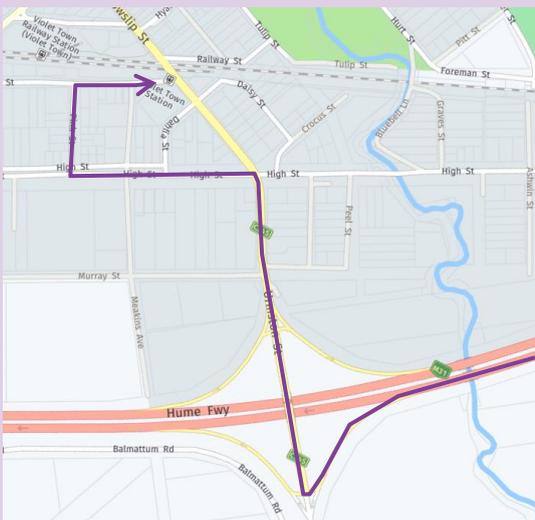
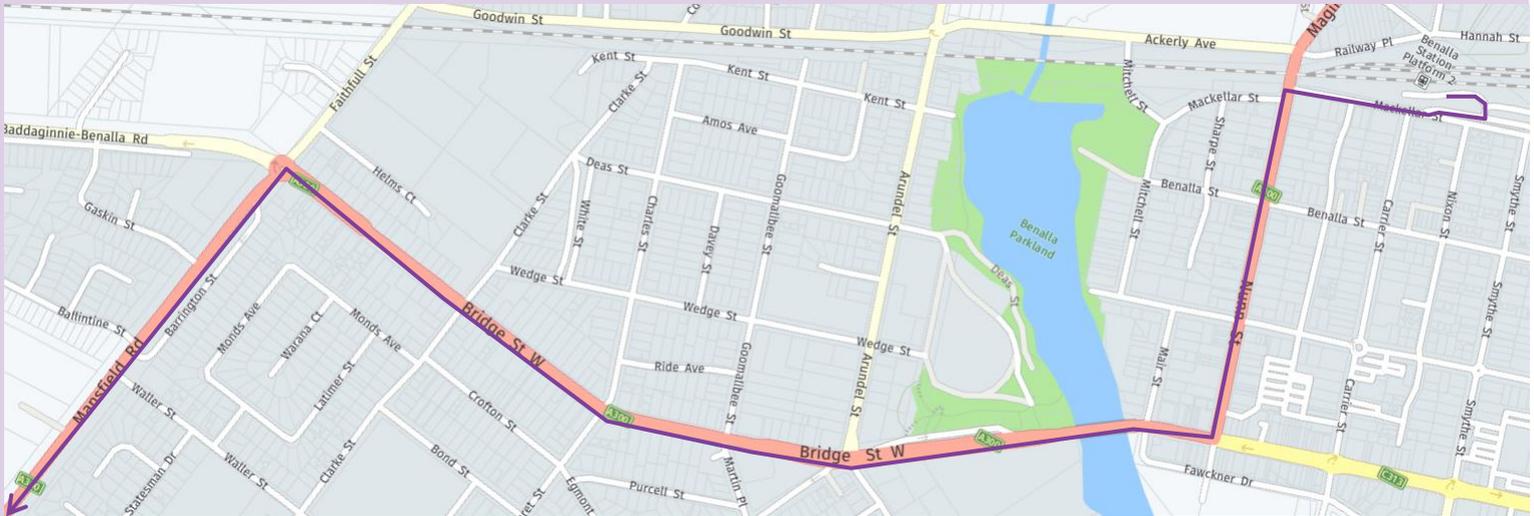
The replacement coach stop for both directions is located at the front of the station. A 3-point turn, reversing beside the station is required to dock in the coach bay. Red line is reversing movement.

Benalla station is staffed Mon-Sun 07:15 – 20:30

Ph: 03 5761 1765

Departure from Benalla:

- Right onto MacKellar St
- Left on Nunn St/A300
- Right on Bridge St/A300
- Left on Mansfield Rd/A300
- Merge onto M31/Hume Fwy towards Melbourne
- Take exit C345 towards Violet Town
- Continue Urmston St > Cowslip St
- Left onto High St
- Right onto Pink St
- Right onto Primrose St
- Stop is on left



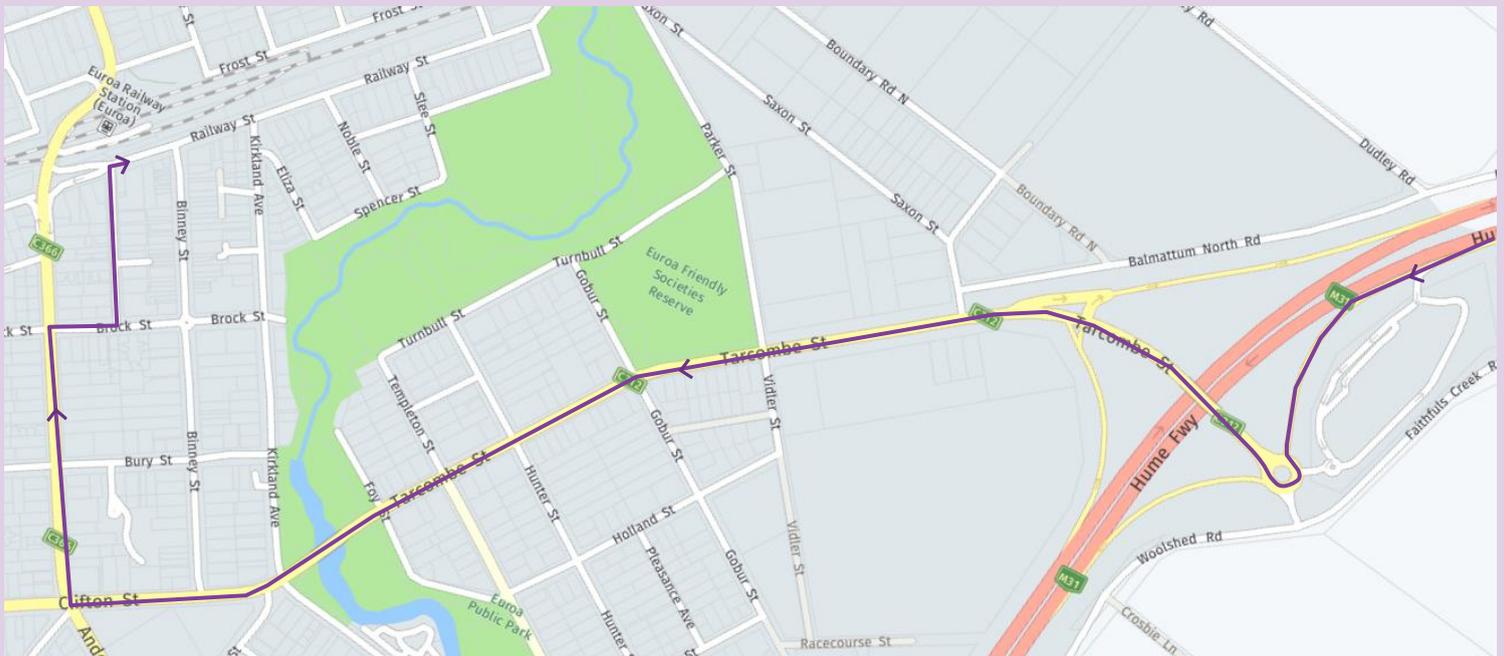
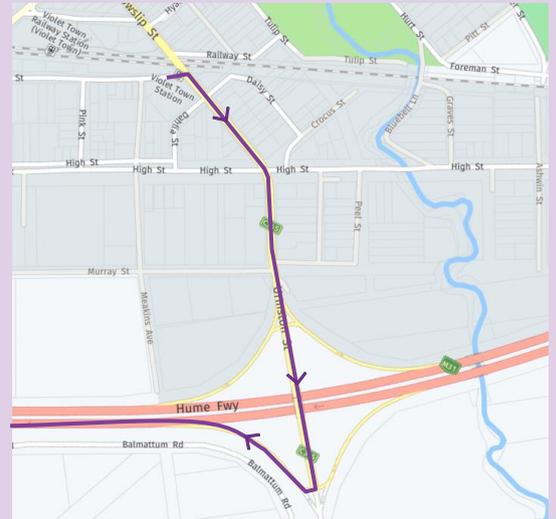
Violet Town to Euroa

The replacement coach stop for both directions is located on Primrose St.

Violet Town station is unstaffed.

Departure from Violet Town:

- Right onto Cowslip St > Urmston St
- Right to merge onto M31/Hume Fwy towards Melbourne
- Take exit C312 towards Euroa
- Right onto C312/Tarcombe St towards Euroa
- Right onto Anderson St/C366
- Right onto Brock St
- Left onto McGuiness St
- Right onto Railway St
- Stop is on left



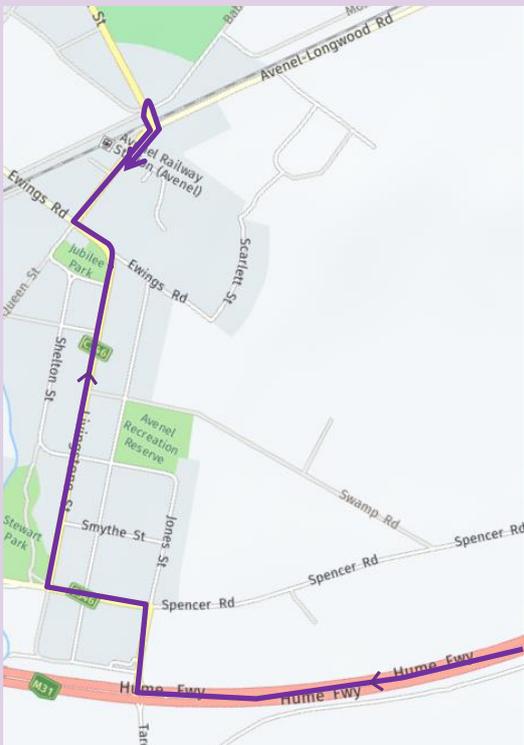
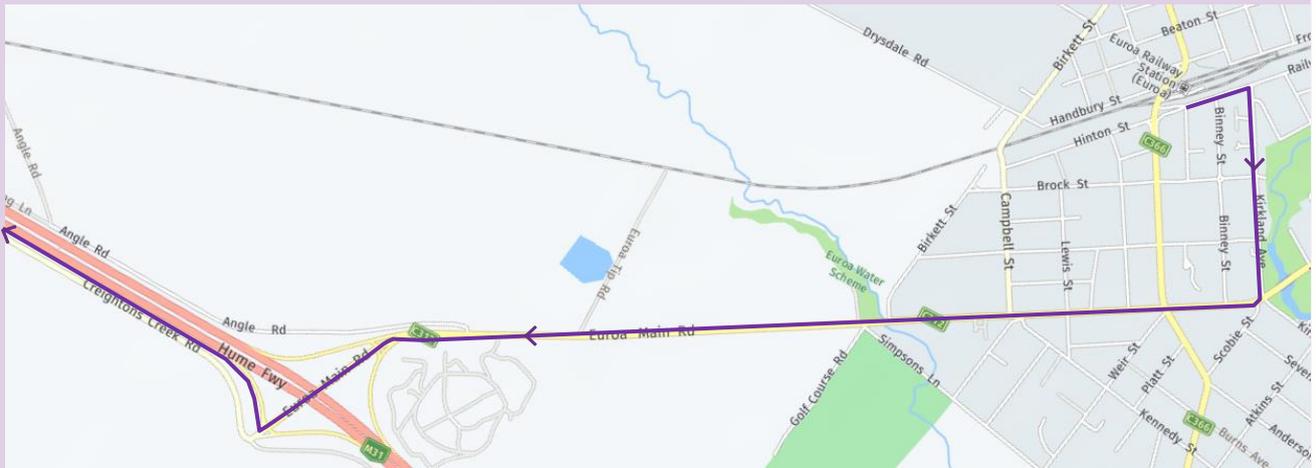
Euroa to Avenel

The replacement coach stop for both directions is located at the front of the station.

Euroa station is unstaffed.

Departure from Euroa:

- Continue on Railway St
- Right onto Kirkland St
- Right onto C312/Clifton St > Euroa Main Rd
- Right to merge onto M31/Hume Fwy towards Melbourne
- Right onto C346 towards Avenel
- Left onto Mitchell St
- Right onto Livingston St > Ewings Rd
- Right onto Queen St
- Left on Bank St, perform U-turn after level crossing
- Return to Queen St, stop is on left outside bowling green



Avenel to Seymour

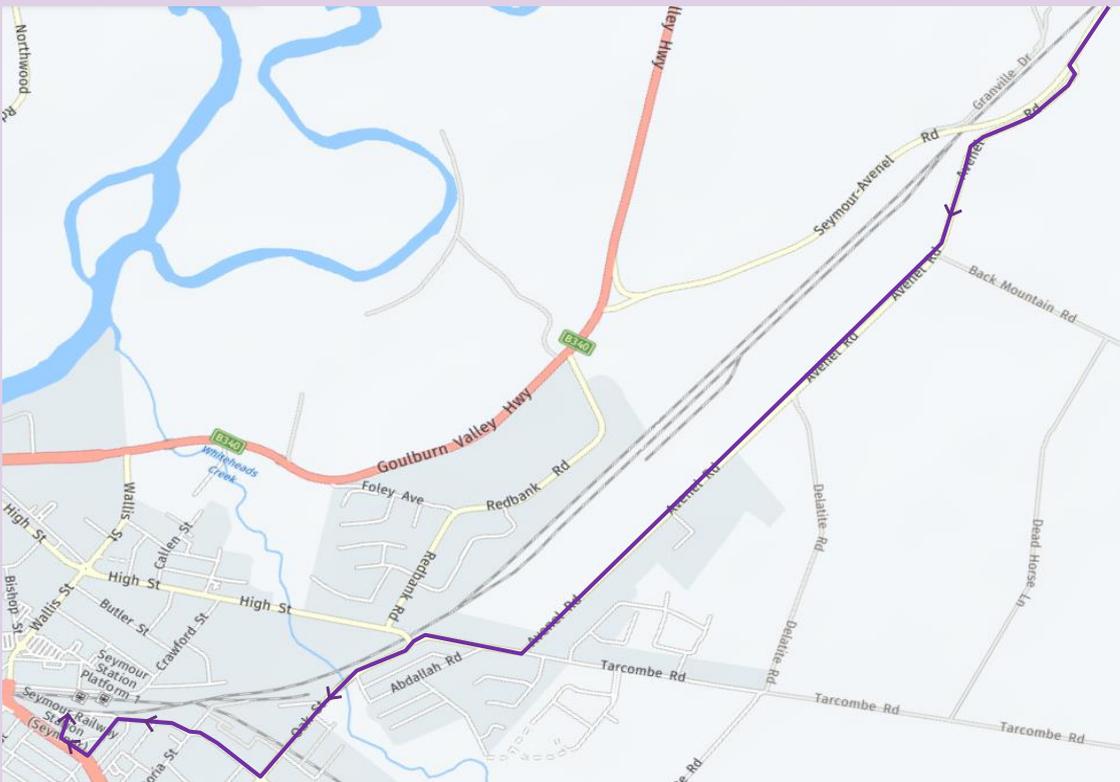
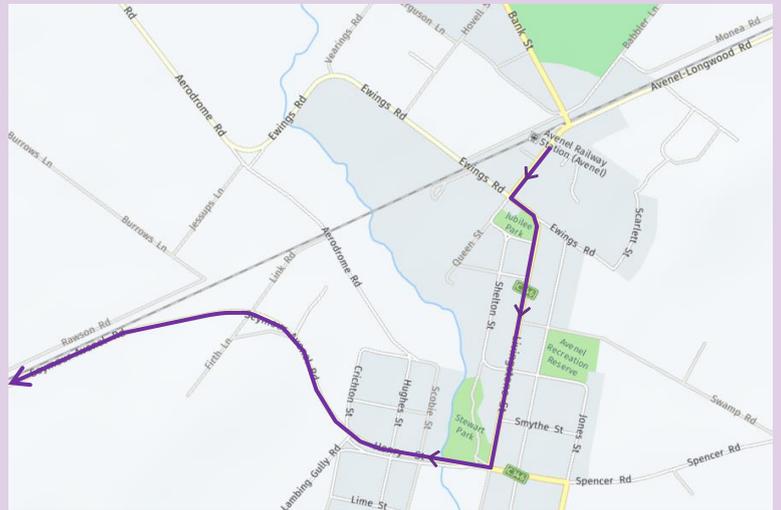
The replacement coach stop:

Services to Melbourne: Queen St, opposite station, outside bowling green

Avenel Station is unstaffed

Departure from Avenel:

- Continue on Queen St
- Left onto Ewings Rd
- Bear right onto Livingstone St
- Right onto Henry St > Seymour-Avenel Rd
- Left onto Avenel Rd
- Right onto Tarcombe Rd > Oak St
- Right onto Wimble St > Watson Cr
- Left onto Goulburn St
- Right onto Anzac Avenue
- Right into station



UP Services (Seymour to Melbourne)

Seymour to Tallarook

The replacement coach stop for both directions is located in the coach interchange in Railway Place.

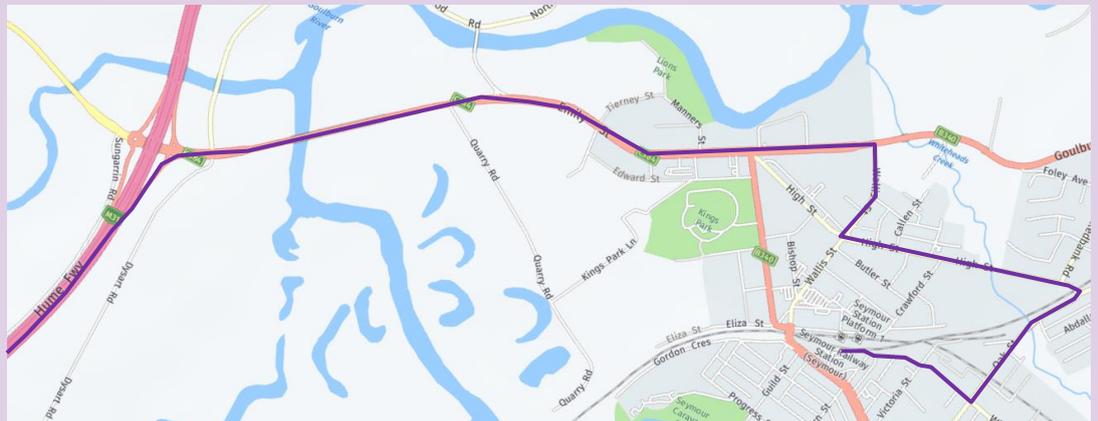
Seymour Station is staffed Mon-Fri 04:30 – 22:30

Sat 06:00 – 20:30 Sun 06:50 – 20:30

Ph (03) 5793 6265

Departure from Seymour:

- Continue on Railway PI
- Left onto Watson Cr > Wimble St
- Left onto Oak St
- Left onto High St
- Right onto Wallis St
- Left onto Emily St/Goulburn Valley Hwy/B340
- Left to merge onto M31/Hume Fwy
- Take exit C383 towards Tallarook
- Left onto Main Rd
- Right onto Railway PI



Tallarook to Broadford

The replacement coach stop:

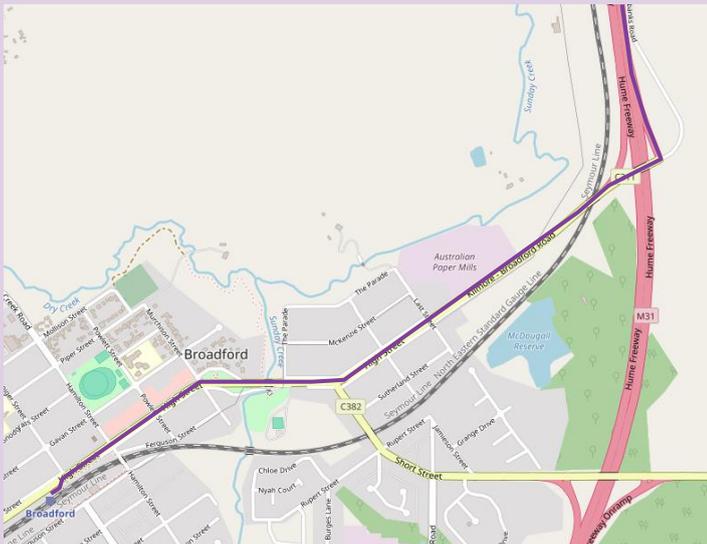
Services to Melbourne: coach stop on Railway Pl, on the park side.

Tallarook Station is unstaffed

Departure from Tallarook:

- Continue on Railway Pl
- Right onto Main Rd/C383
- Left to merge onto M31/Hume Fwy
- Take exit C311 towards Broadford
- Keep right on C311/High St
- Keep left on C311/High St
- Left into station

N.B. power pole at exit, note and avoid



Broadford to Kilmore East

The replacement coach stop for both directions located at the front of the station. ***N.B. power pole at exit, note and avoid***

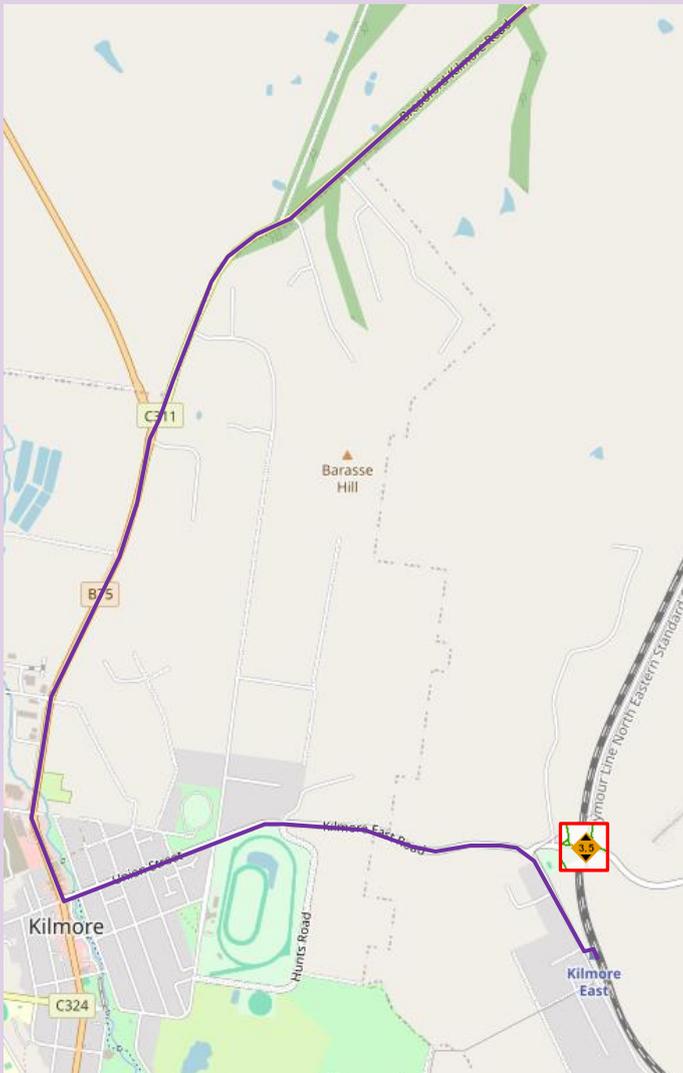
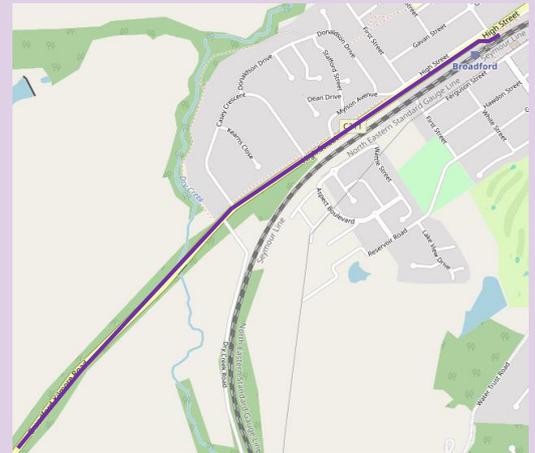
Broadford Station is staffed Mon-Fri 04:30 – 12:30

Ph: (03) 5784 1773

Departure from Broadford:

- Left onto High St
- Continue on C311/High St > Broadford-Kilmore Rd
- Keep left onto B75/Northern Hwy towards Kilmore
- Left onto Union St > Kilmore East Rd
- Right onto Ogradys Rd
- Left into bus interchange

Kilmore East MUST be accessed from the West via B75 Northern Highway / O'Gradys Rd & Epping-Kilmore Rd due to low bridge



Kilmore East to Wandong

The replacement coach stop for both directions is located in the bus interchange in front of the station. **Kilmore East MUST be accessed from the West via B75 Northern Highway / O'Gradys Rd & Epping-Kilmore Rd due to low bridge**

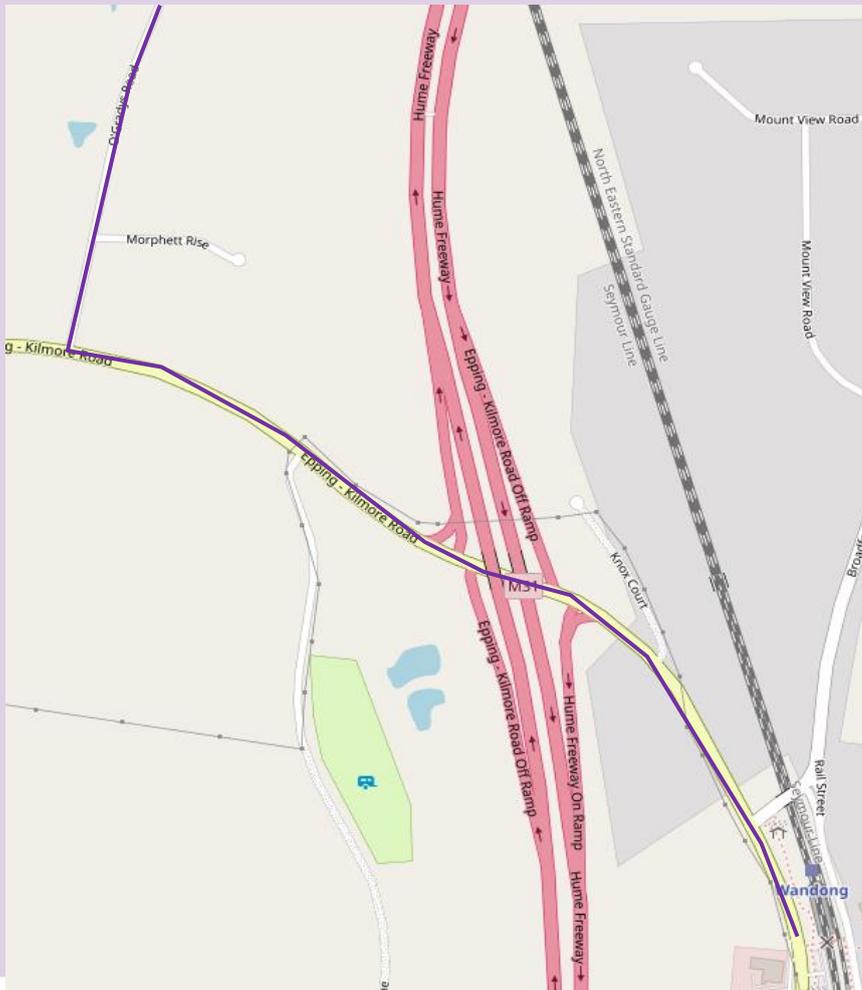
Kilmore East Station is staffed Mon-Fri 05:00 – 19:00

Ph (03) 5782 1015

Departure from Kilmore East:

- Left onto Ogradys Rd
- Left onto C279/Epping-Kilmore Rd
- Stop is on left before station entrance

N.B. large potholes – take care



Wandong to Heathcote Junction

The replacement coach stop:

Services to Melbourne: coach stop on Epping-Kilmore Rd, station side. *N.B. large potholes – take care*

Wandong Station is unstaffed.

Departure from Wandong:

- Continue on Epping-Kilmore Rd
- Left onto Rail St, cross railway line
- Left to stay on Rail St
- Right onto Kooralinga Dr
- Right onto Baden Dr
- Right onto N Mountain Rd
- Right onto Rail St
- Stop is on left



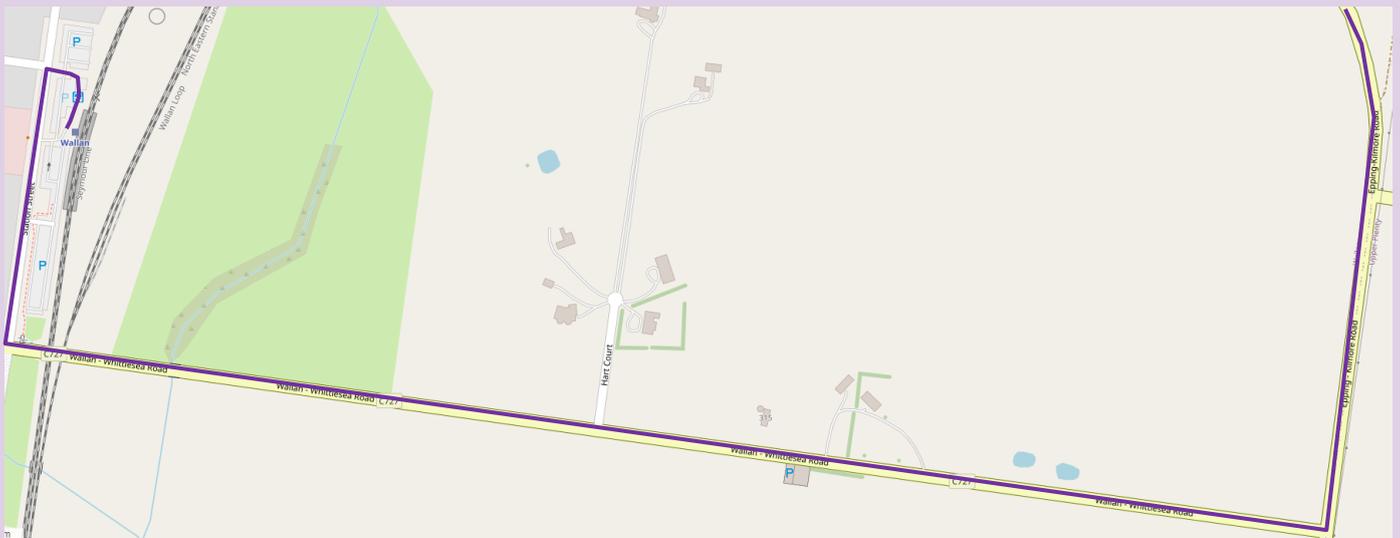
Heathcote Junction to Wallan

The replacement coach stop for both directions is located by the station on Rail St. **Must be accessed from south, via Kooralinga > Baden > N Mountain Rd.**

Heathcote Junction Station is unstaffed.

Departure from Heathcote Junction:

- Left across railway line
- Left onto Epping-Kilmore Rd/C729
- Right onto Wallan-Whittlesea Rd/C727
- Right onto Station St
- Right into bus interchange (4th entrance)



Wallan to Donnybrook

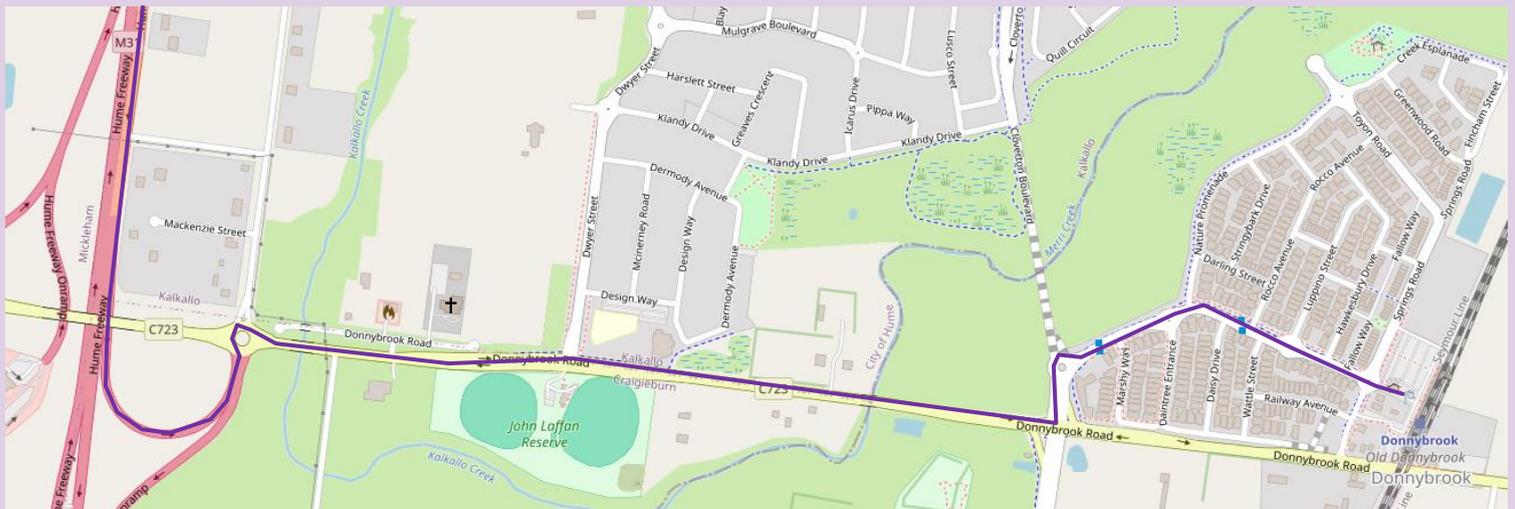
The replacement coach stop for both directions is located in the bus interchange in front of the station.

Wallan Station is staffed Mon-Fri 06:00 – 11:00

Ph: (03) 5783 1331

Departure from Wallan:

- Left onto Station St
- Right onto Wallan-Whittlesea Rd/C727 > Watson St
- Left onto High St/B75
- Merge onto M31/Hume Fwy
- Take exit C723 towards Donnybrook
- Right onto Donnybrook Rd
- Left onto Cloverton Blvd
- Right onto Station Pde
- Straight into station interchange
- Stop is on left



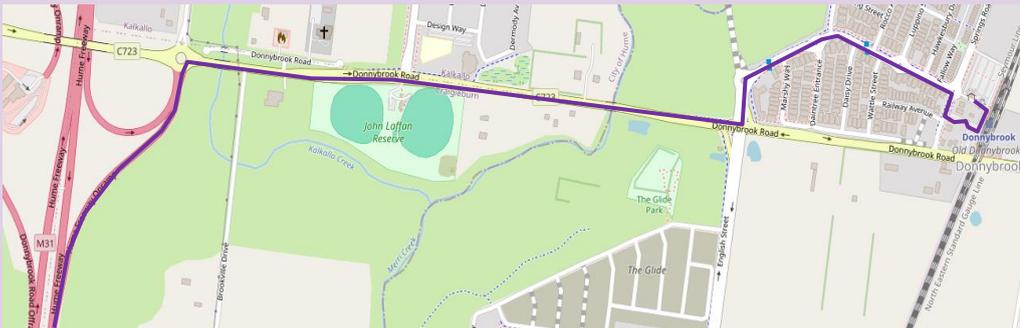
Donnybrook to Craigieburn

The replacement coach stop for both directions is located at the front of the station.

Donnybrook Station is unstaffed.

Departure from Donnybrook:

- Follow loop left back to Springs Rd
- Right onto Springs Rd
- Left onto Station Pde
- Left onto Cloverton Blvd
- Right onto Donnybrook Rd
- Merge onto M31/Hume Fwy towards Melbourne
- Take State Route 55 exit towards Craigieburn
- Right onto C722/Craigieburn Rd West towards Craigieburn
- Left 'To Hothlyn Dr' & 'C'burn Station'
- Left into station bus interchange
- Keep left on Walters St



Craigieburn to Broadmeadows

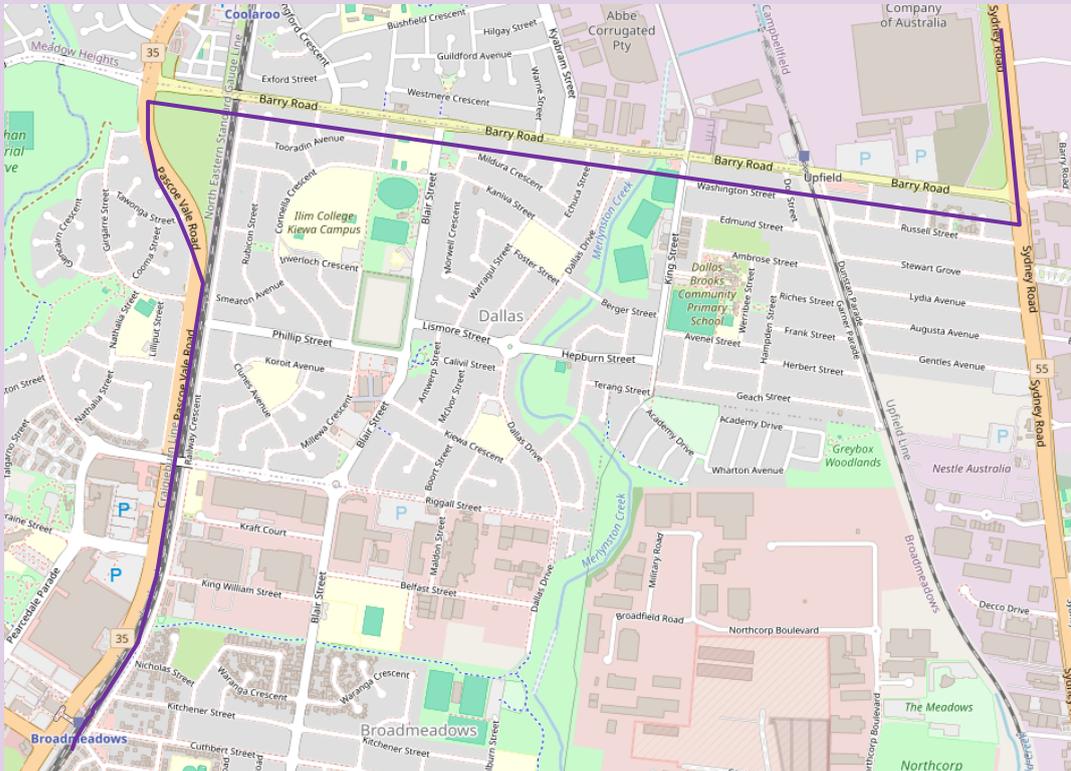
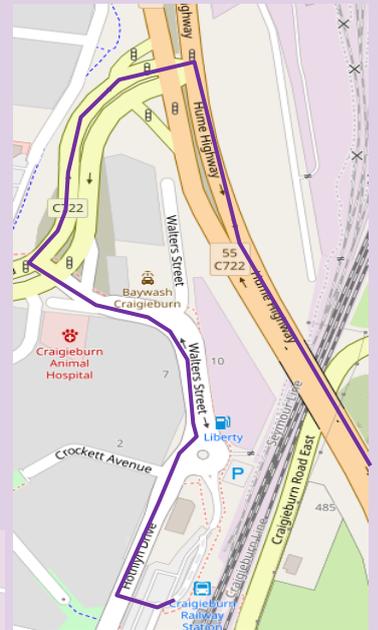
The replacement coach stop for both directions is located in the bus interchange in front of the station.

Craigieburn is a premium Metropolitan station and is staffed from first to last daily.

Ph: (03) 9610 2161

Departure from Craigieburn:

- Right onto Hothlyln Dr > Walters St
- Right onto Craigieburn Rd 'To Hume Hwy'
- Right onto Hume Hwy/Sydney Rd/State Route 55
- Right onto Barry Rd
- Left onto Pascoe Vale Rd
- Left into bus interchange – Bay 5



Broadmeadows to North Melbourne

The replacement coach stop for both directions is located at Bay 5 in the station bus interchange. ***N.B. North Melbourne is not usually included on inbound services***

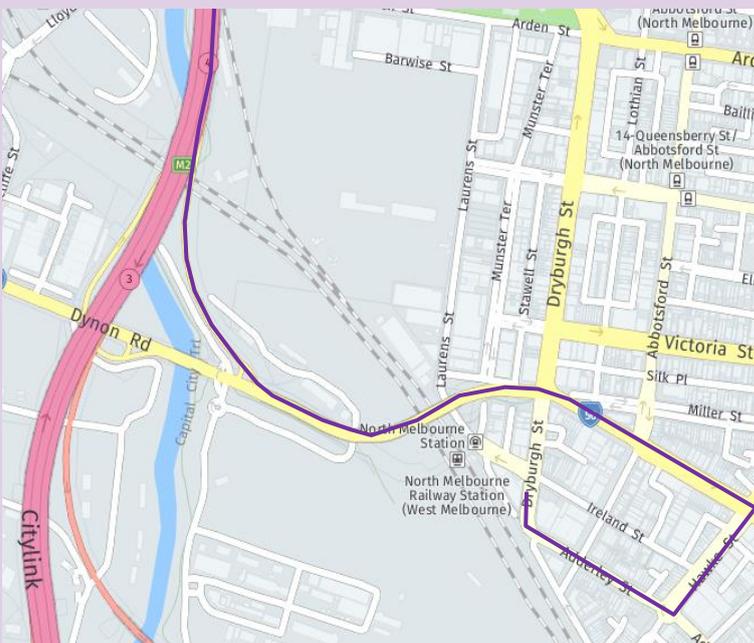
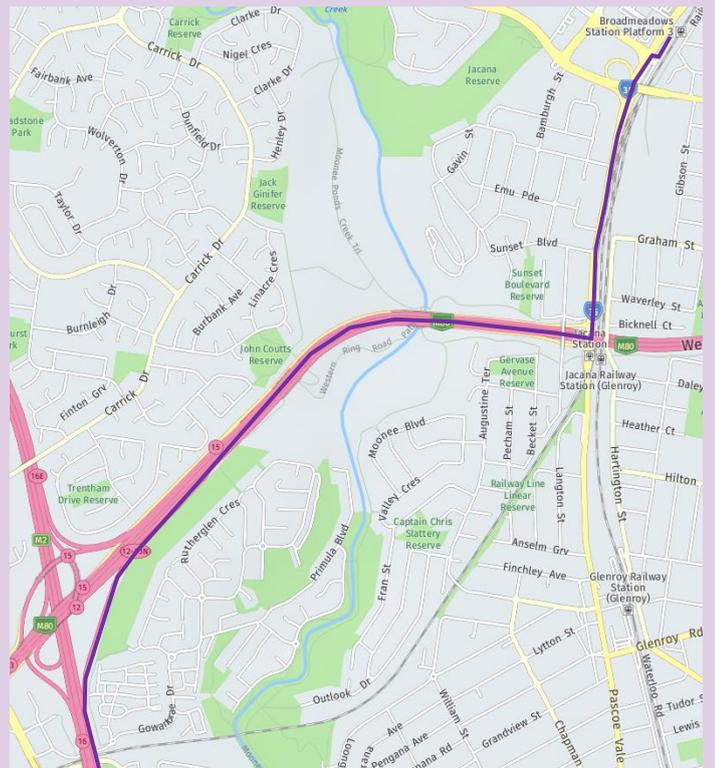
[Jump to Broadmeadows to Southern Cross](#)

Broadmeadows is a Premium Metropolitan station and is staffed from first to last daily.

Ph: (03) 9610 8468

Departure from Broadmeadows:

- Continue through bus interchange
- Left onto Pascoe Vale Rd
- Right onto Western Ring Rd/M80
- Exit left to merge onto Tullamarine Fwy towards City
- Merge onto M2/Citylink towards City
- Exit left onto Dynon Rd > Spencer St
- Right onto Hawke St
- Right onto Adderley St
- Stop is on left before Ireland St



North Melbourne to Southern Cross

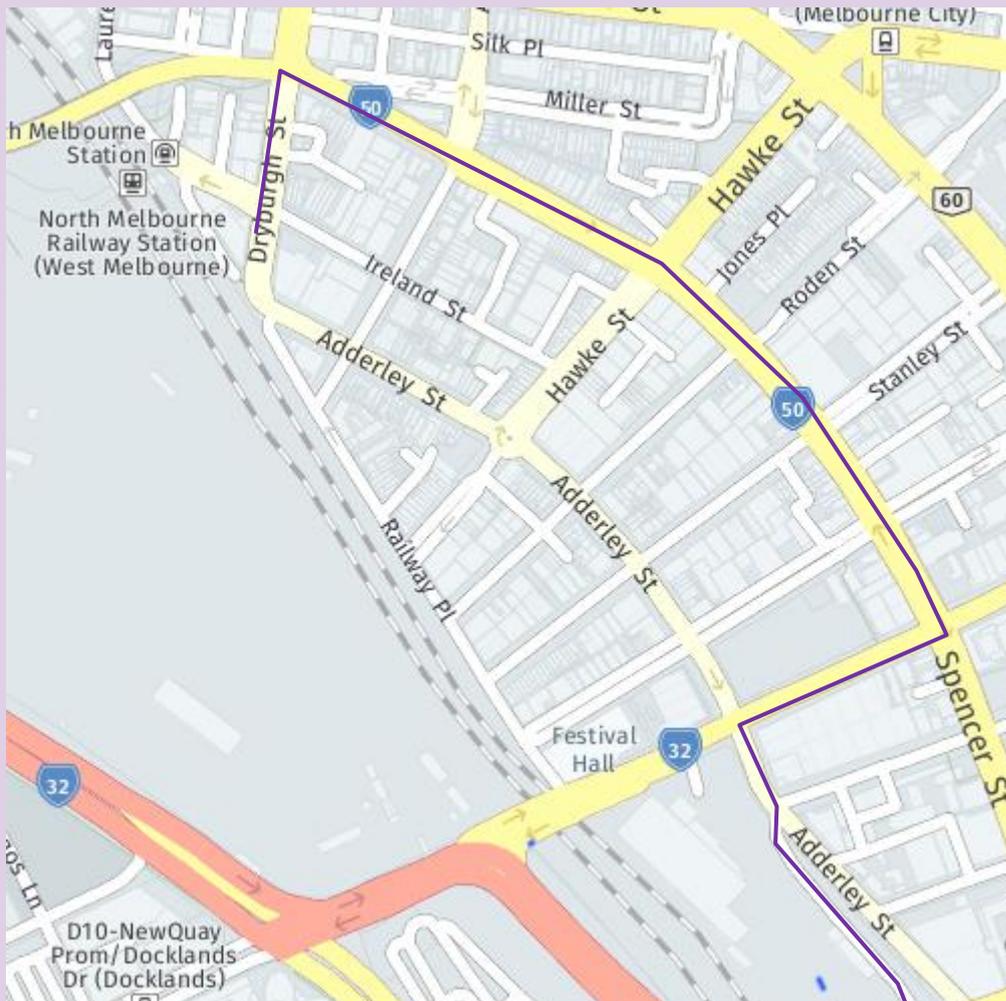
The replacement coach stop for both directions is located at the front of the station on Adderley/Dryburgh St.

North Melbourne is a premium Metropolitan station and is staffed from first to last daily.

Ph: (03) 9610 3056

Departure from North Melbourne:

- Continue on Dryburgh St
- Right onto Spencer St
- Right onto Dudley St
- Left onto Adderley St
- Right into Southern Cross Coach Terminal



Broadmeadows to Southern Cross

The replacement coach stop for both directions is located at Bay 5 in the station bus interchange.

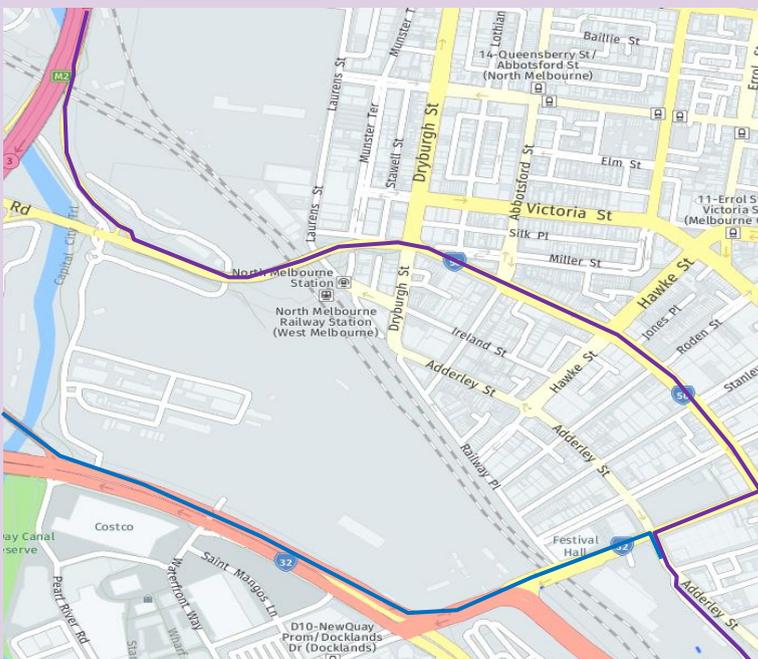
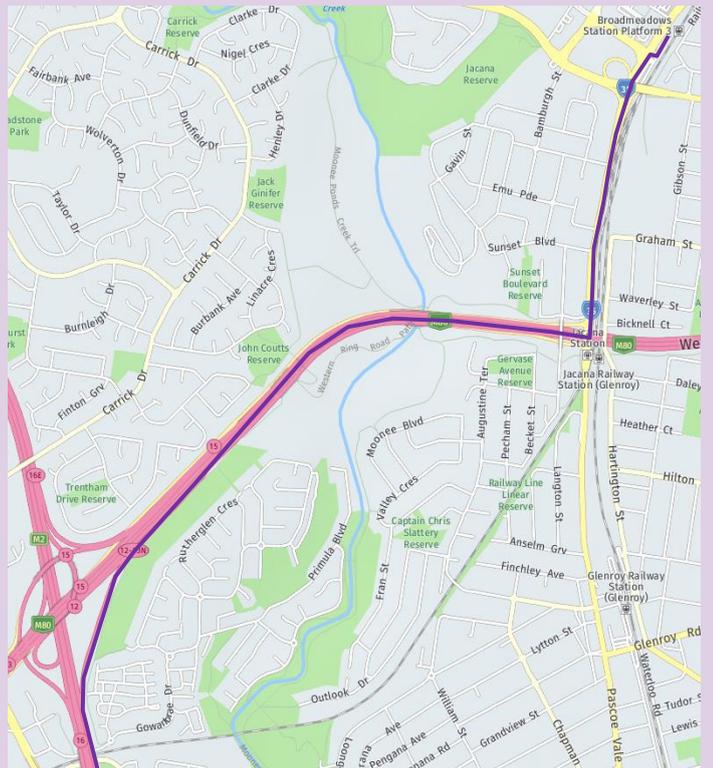
Broadmeadows is a Premium Metropolitan station and is staffed from first to last daily.

Ph: (03) 9610 8468

Departure from Broadmeadows:

- Continue through bus interchange
- Left onto Pascoe Vale Rd
- Right onto Western Ring Rd/M80
- Exit left to merge onto Tullamarine Fwy towards City
- Merge onto M2/Citylink towards City
- Exit left onto Dynon Rd > Spencer St
- Right onto Dudley St
- Left onto Adderley St
- Right into Southern Cross Coach Terminal

If Dynon Rd exit is closed, Footscray Rd exit may be used for Southern Cross



DOWN Services (Melbourne to Seymour)

Southern Cross to North Melbourne

The replacement coach stops for both directions are located in the bus/coach interchange under Southern Cross Station – access via Adderley St

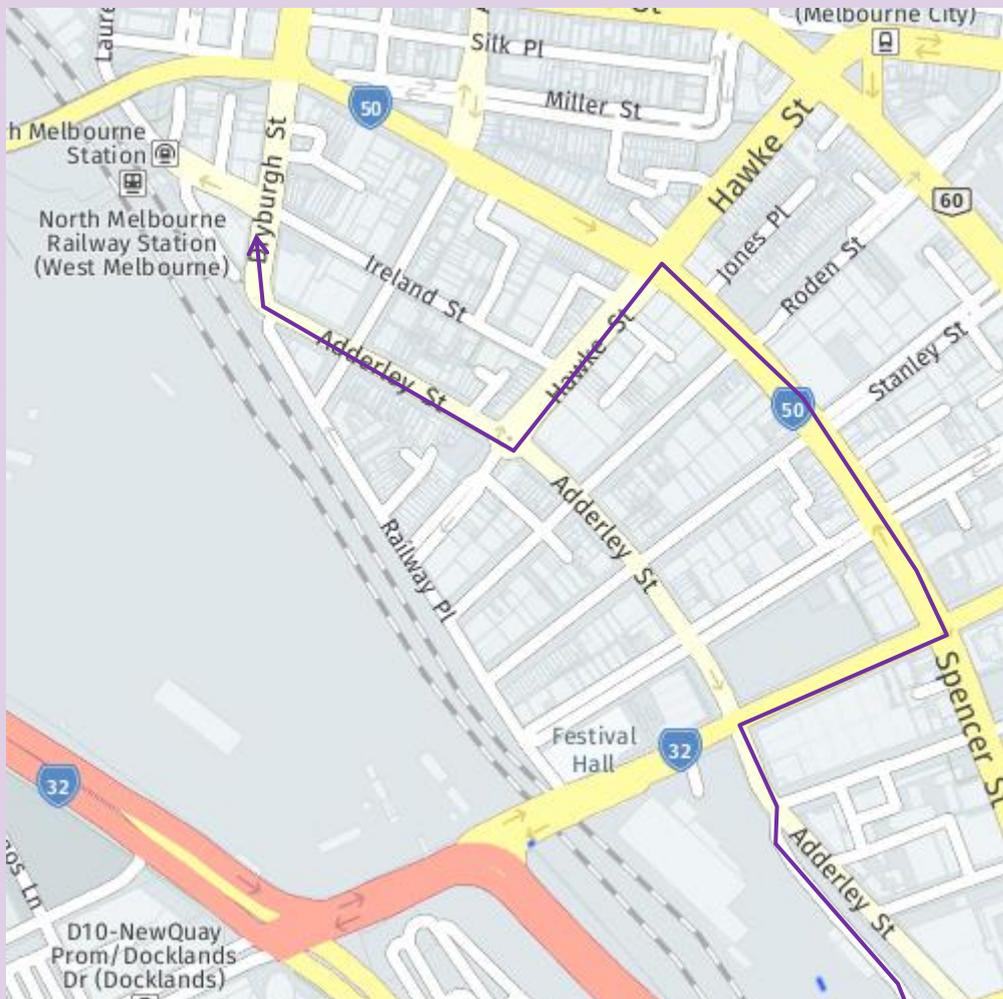
North Melbourne is not serviced on Weekends – [jump to Southern Cross to Broadmeadows](#)

This station is staffed AM & PM

Ph: (03) 9610 5073 (IOC, NOT for public)

Departure from Southern Cross:

- Left onto Adderley St
- Right onto Dudley St
- Left onto Spencer St
- Left onto Hawke St
- Right onto Adderley St
- Stop is on left before Ireland St



North Melbourne to Broadmeadows

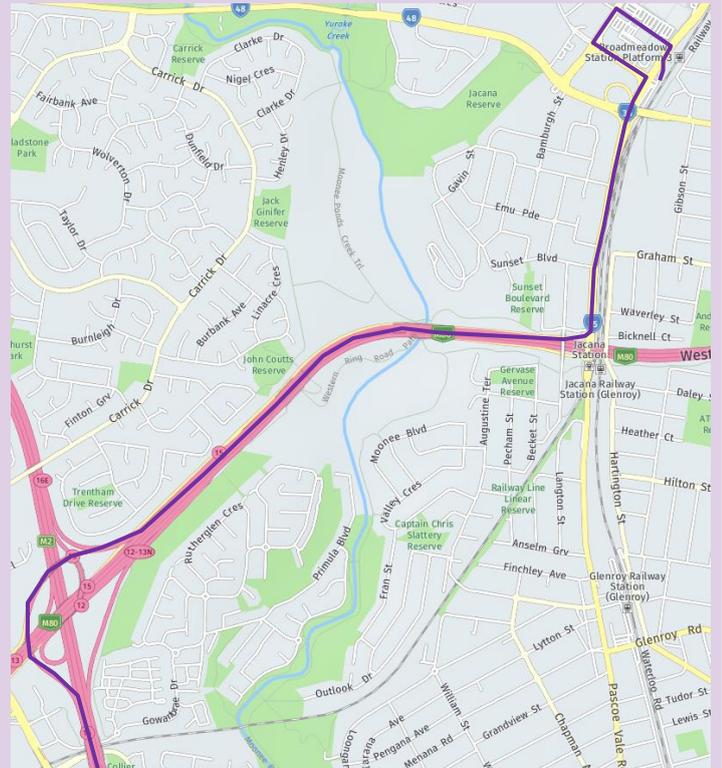
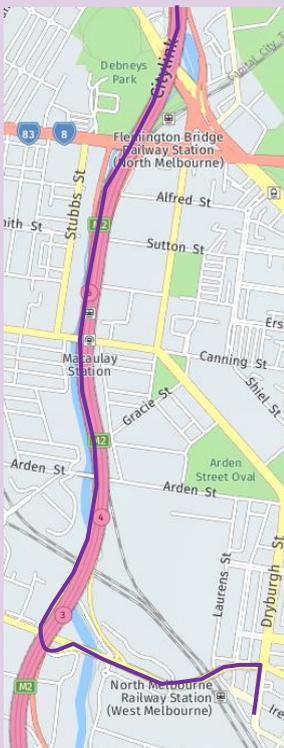
The replacement coach stop for both directions is located at the front of the station on Adderley/Dryburgh St.

North Melbourne is a premium Metropolitan station and is staffed from first to last daily.

Ph: (03) 9610 3056

Departure from North Melbourne:

- Continue on Dryburgh St
- Left onto Spencer St > Dynon Rd
- Merge onto Citylink/M2 towards Bendigo/Hume Hwy
- Exit right onto Tullamarine Fwy/M2
- Take M80 exit to M31/Seymour
- Take Exit 15 to Pascoe Vale Rd
- Left onto Pascoe Vale Rd
- Left onto Dimboola Rd
- Right onto Pearcedale Pde
- Right onto Tanderrum Way
- Right onto Pascoe Vale Rd
- Left into bus interchange – Bay 5



Southern Cross to Broadmeadows

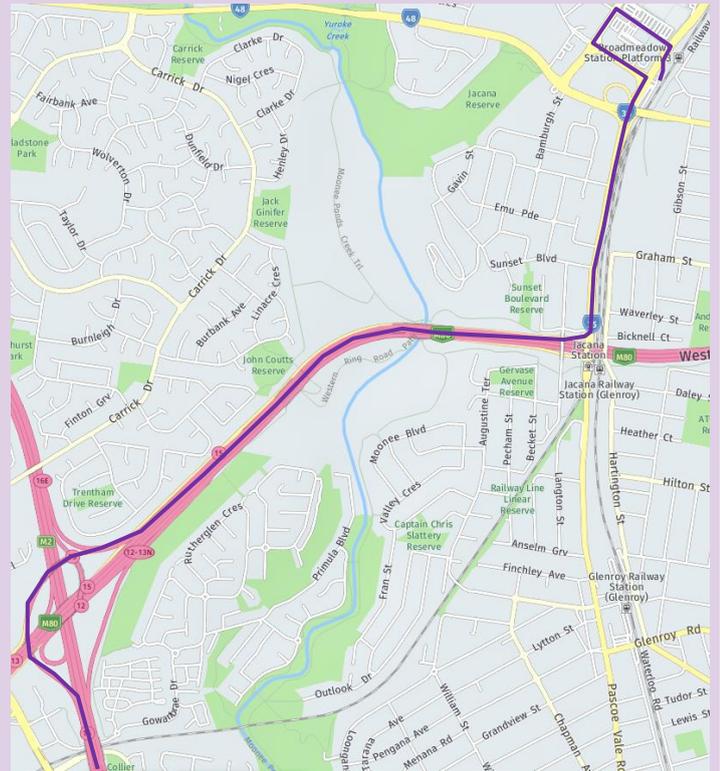
The replacement coach stops for both directions are located in the bus/coach interchange under Southern Cross Station – access via Adderley St

This station is staffed AM & PM

Ph: (03) 9610 5073 (IOC, NOT for public)

Departure from Southern Cross:

- Left onto Adderley St
- Right onto Dudley St
- Left onto Spencer St
- Merge onto Citylink/M2 towards Bendigo/Hume Hwy
- Exit right onto Tullamarine Fwy/M2
- Take M80 exit to M31/Seymour
- Take Exit 15 to Pascoe Vale Rd
- Left onto Pascoe Vale Rd
- Left onto Dimboola Rd
- Right onto Pearcedale Pde
- Right onto Tanderum Way
- Right onto Pascoe Vale Rd
- Left into bus interchange – Bay 5



If Dynon Rd is closed, Footscray Rd may be used to join M2/Citylink



Broadmeadows to Craigieburn

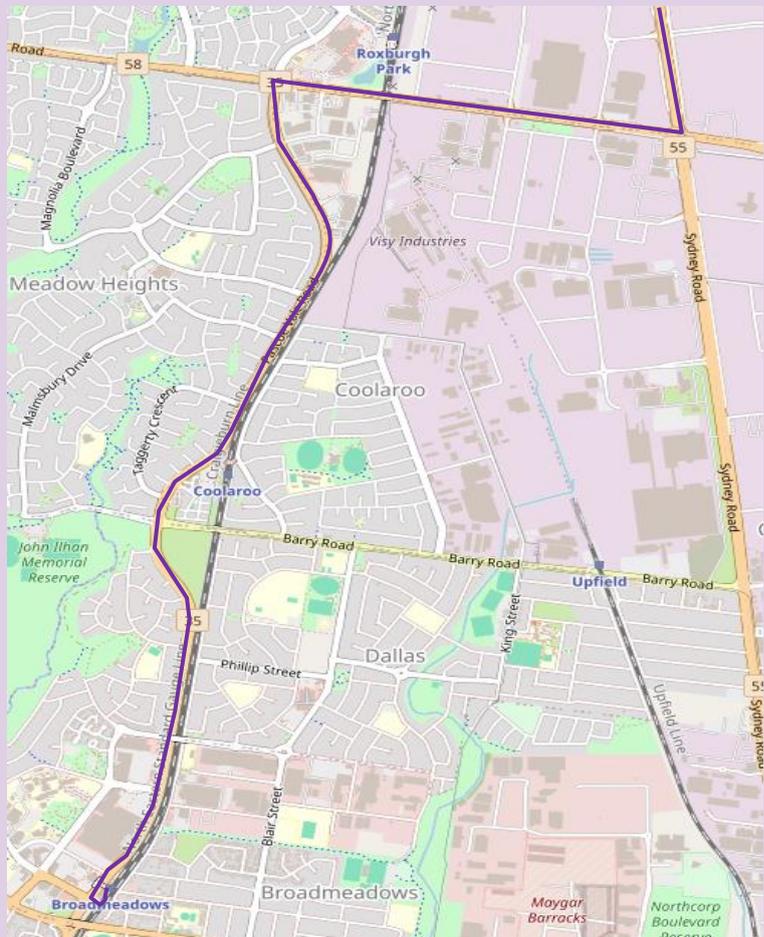
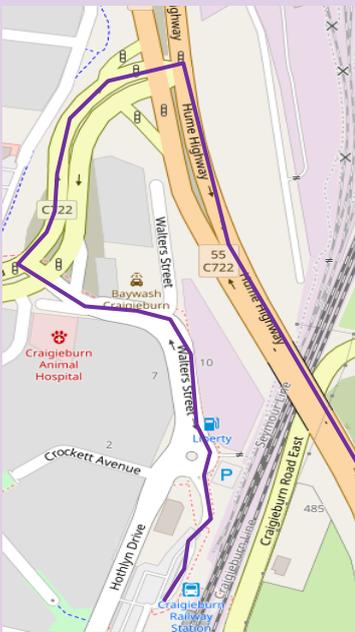
The replacement coach stop for both directions is located at Bay 5 in the station bus interchange.

Broadmeadows is a Premium Metropolitan station and is staffed from first to last daily.

Ph: (03) 9610 8468

Departure from Broadmeadows:

- Continue through bus interchange
- Right onto Pascoe Vale Rd
- Right onto Somerton Rd
- Left onto Sydney Rd/Hume Hwy/State Route 55
 - Exit left onto Craigieburn Rd West
 - Left 'To Hothlyn Dr' & 'C'burn Station'
 - Left into bus interchange
 - Keep left on Walters St



Craigieburn to Donnybrook

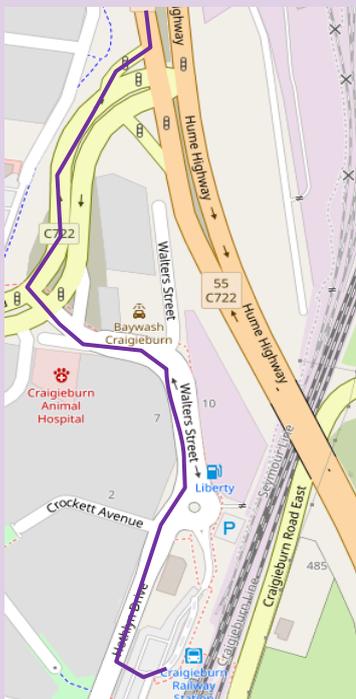
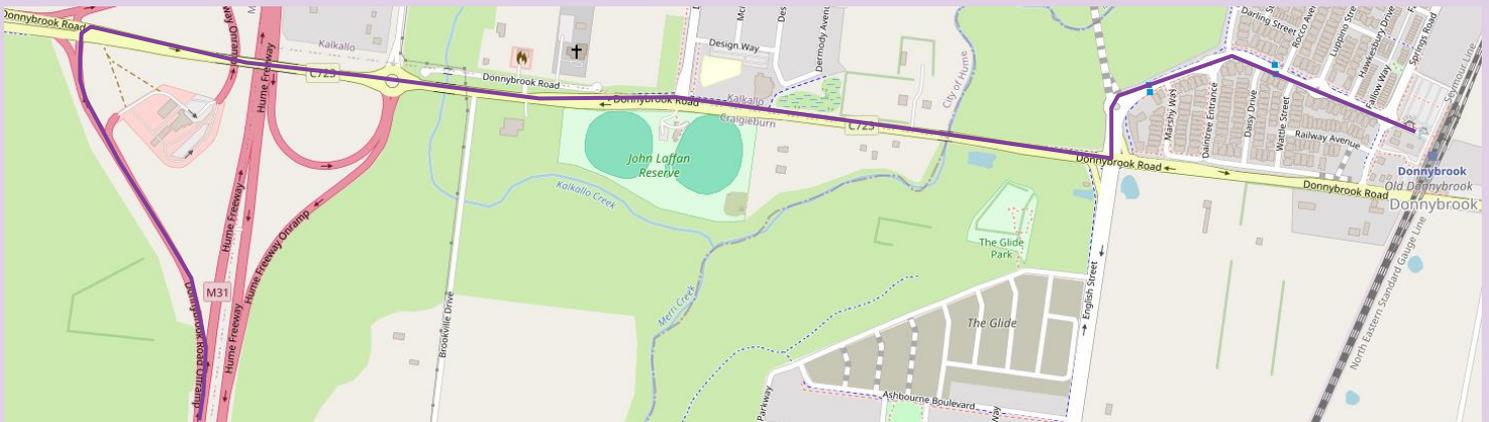
The replacement coach stop for both directions is located in the bus interchange in front of the station.

Craigieburn is a premium Metropolitan station and is staffed from first to last daily.

Ph: (03) 9610 2161

Departure from Craigieburn:

- Right onto Hothlyn Dr > Walters St
- Right onto Craigieburn Rd 'To Hume Hwy'
- Left onto Hume Hwy > Hume Fwy
- Take exit C723 towards Donnybrook
- Right onto Donnybrook Rd
- Left onto Cloverton Blvd
- Right onto Station Pde
- Straight into station interchange



Donnybrook to Wallan

The replacement coach stop for both directions is located at the front of the station.

Donnybrook Station is unstaffed.

Departure from Donnybrook:

- Follow loop left back to Springs Rd
- Right onto Springs Rd
- Left onto Station Pde
- Left onto Cloverton Blvd
- Right onto Donnybrook Rd
- Cross Fwy
- Right to merge onto M31/Hume Fwy towards Seymour
- Take exit B75/Northern Hwy towards Wallan
- Right onto C727/Watson St
- Left onto Station St
- Right into bus interchange (4th entrance)



Wallan to Heathcote Junction

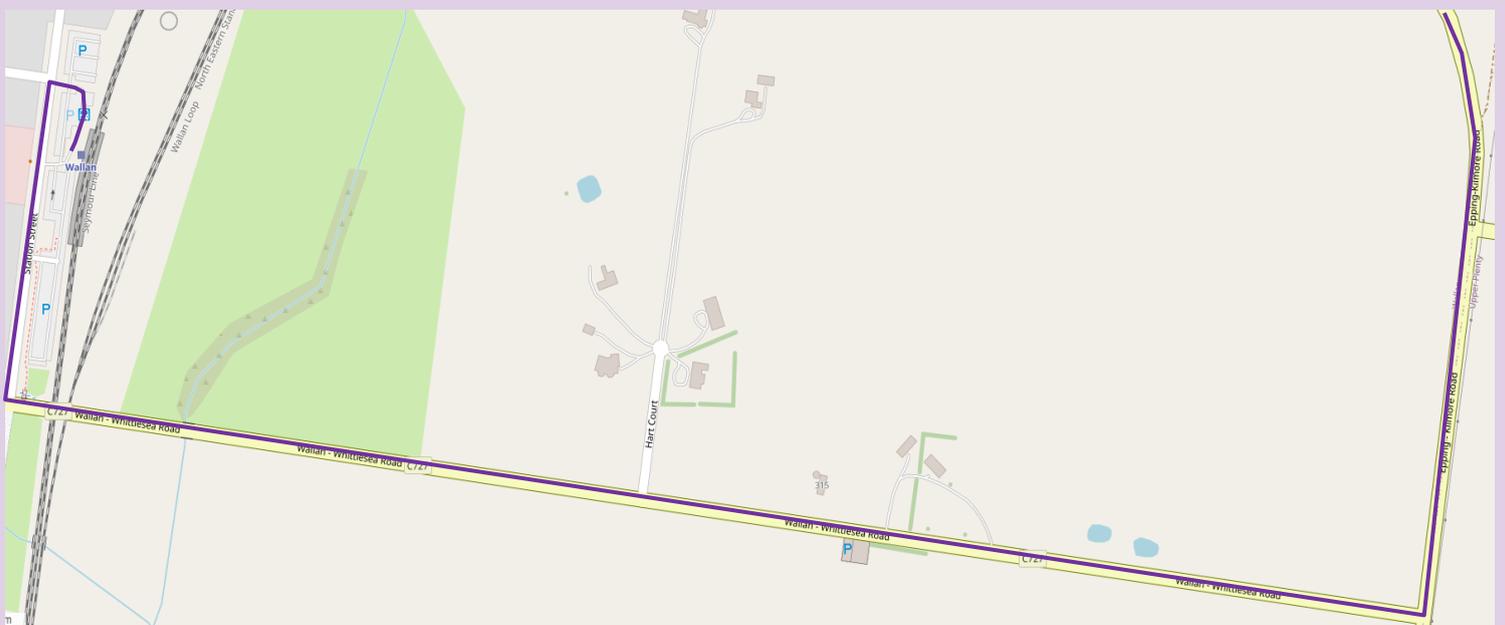
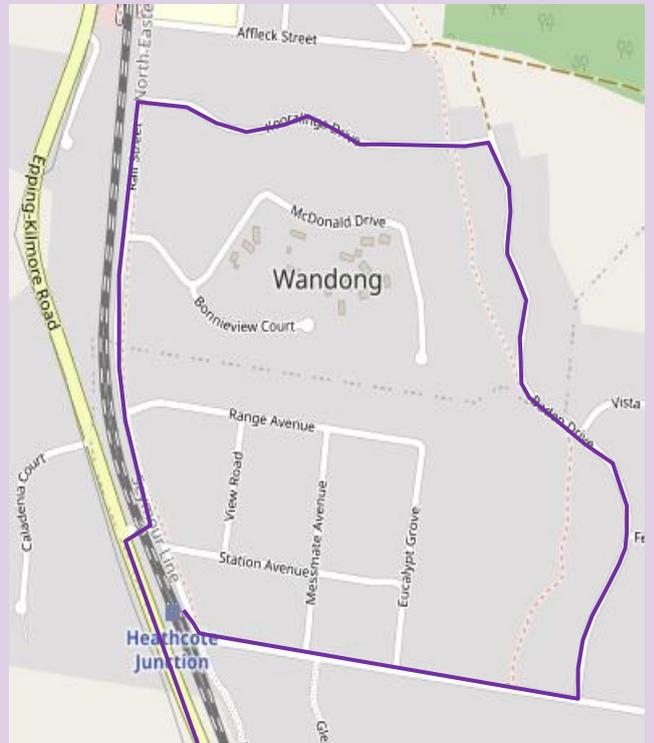
The replacement coach stop for both directions is located in the bus interchange in front of the station.

Wallan Station is staffed Mon-Fri 06:00 – 11:00

Ph: (03) 5783 1331

Departure from Wallan:

- Left onto Station St
- Left onto Wallan-Whittlesea Rd/C727
- Left onto Epping-Kilmore Rd/C729
- Right onto Rail St, cross railway line
- Left to stay on Rail St
- Right onto Kooralinga Dr
- Right onto Baden Dr
- Right onto N Mountain Rd
- Right onto Rail St
- Stop is on left



Heathcote Junction to Wandong

The replacement coach stop for both directions is located by the station on Rail St. **Must be accessed from south, via Kooralinga > Baden > N Mountain Rd.**

Heathcote Junction Station is unstaffed.

Departure from Heathcote Junction:

- Left across railway line
- Right onto Epping-Kilmore Rd/C729
- Left into service lane, opposite station
- Stop is on the corner of the service road and Epping-Kilmore Rd



Wandong to Kilmore East

The replacement coach stop:

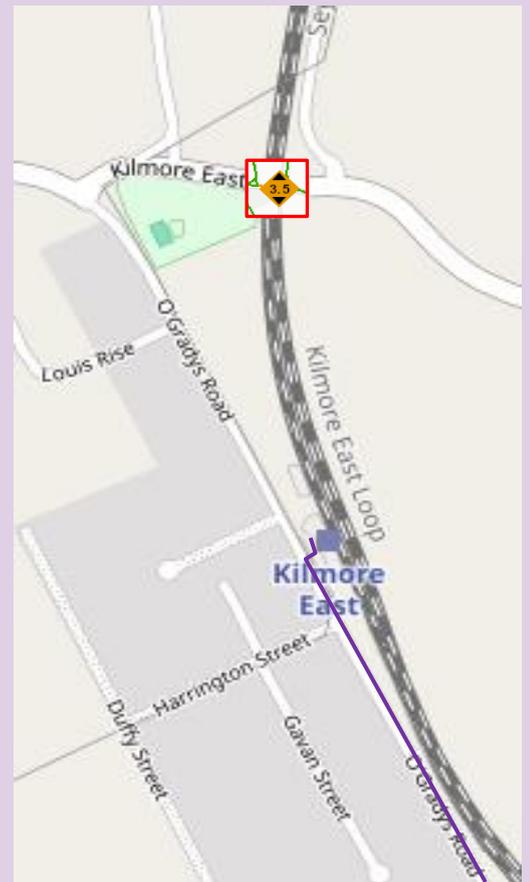
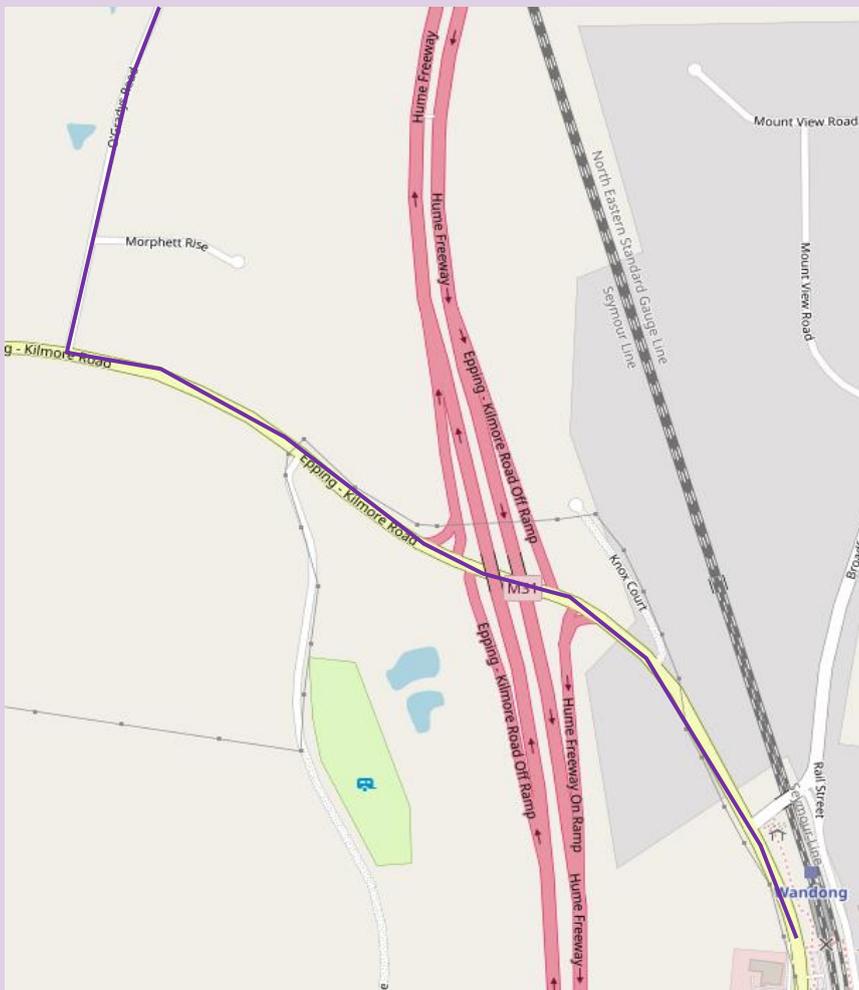
Services from Melbourne: coach stop on Epping-Kilmore Rd, opposite station. ***N.B. use service lane and stop on the corner of the service road and Epping-Kilmore Rd***

Wandong Station is unstaffed.

Departure from Wandong:

- Left onto Epping-Kilmore Rd
- Right onto O'Gradys Rd
- Right into station

Kilmore East **MUST** be accessed from the West via B75 Northern Highway / O'Gradys Rd & Epping-Kilmore Rd due to low bridge



Kilmore East to Broadford

The replacement coach stop for both directions is located in the bus interchange in front of the station. **Kilmore East MUST be accessed from the West via B75 Northern Highway / O'Gradys Rd & Epping-Kilmore Rd due to low bridge**



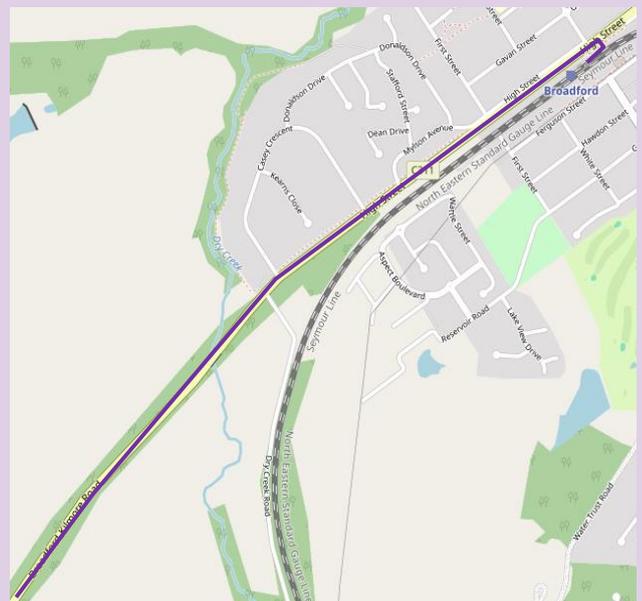
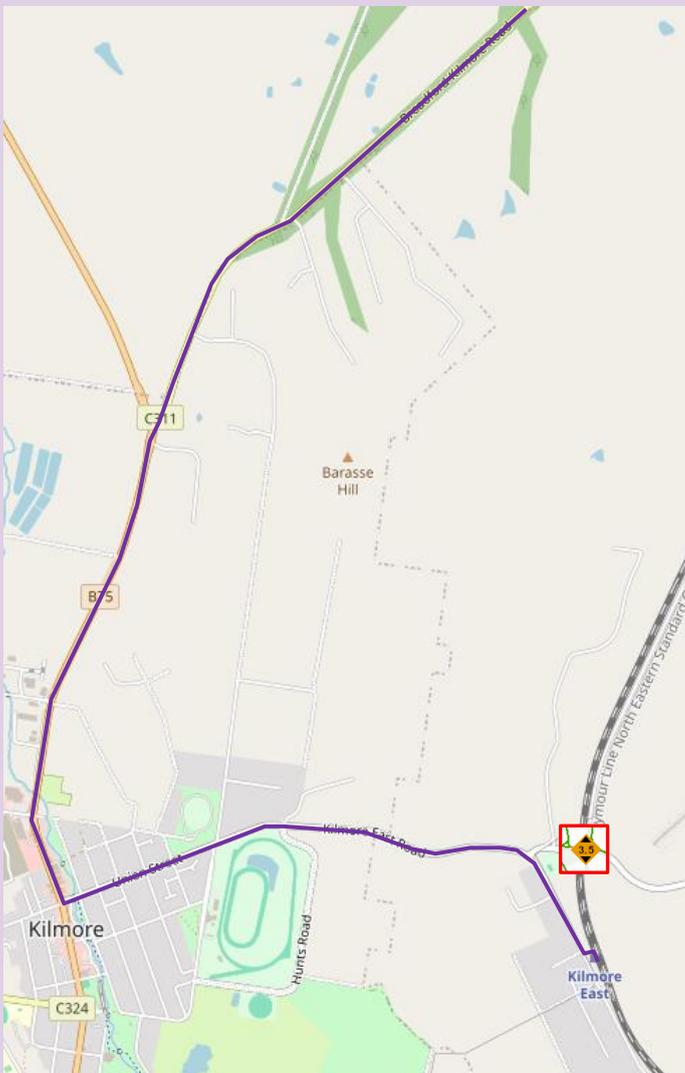
Kilmore East Station is staffed Mon-Fri 05:00 – 19:00

Ph (03) 5782 1015

Departure from Kilmore East:

- Right onto O'Gradys Rd
- Left onto Kilmore East Rd > Union St
- Right onto Sydney St/B75 > Northern Hwy
- Right onto Broadford-Kilmore Rd/C311 > High St
- Right into station past pedestrian lights

N.B. power pole at exit, note and avoid



Broadford to Tallarook

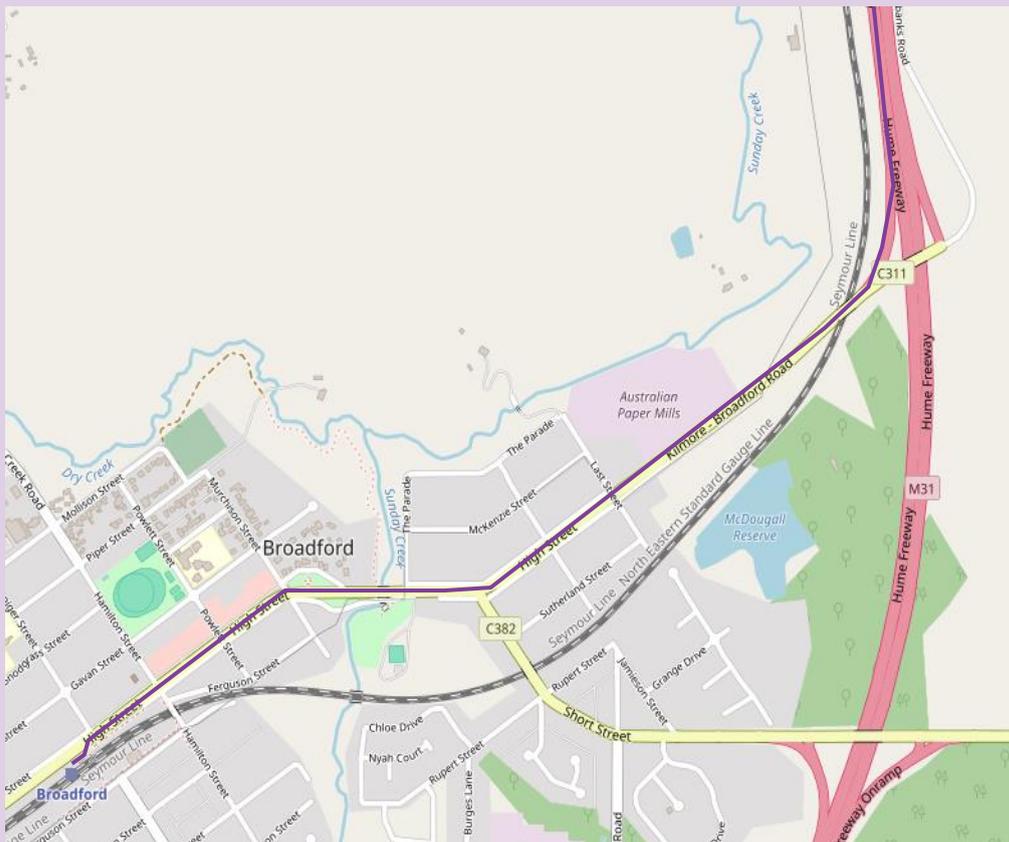
The replacement coach stop for both directions located at the front of the station. ***N.B. power pole at exit, note and avoid***

Broadford Station is staffed Mon-Fri 04:30 – 12:30

Ph: (03) 5784 1773

Departure from Broadford:

- Right onto High St > Kilmore Broadford Rd/C311
- Left to merge onto M31/Hume Fwy towards Seymour
- Take exit C383 towards Tallarook
- Continue on Main Rd/C383
- Left onto Railway PI
- Stop is on left



Tallarook to Seymour

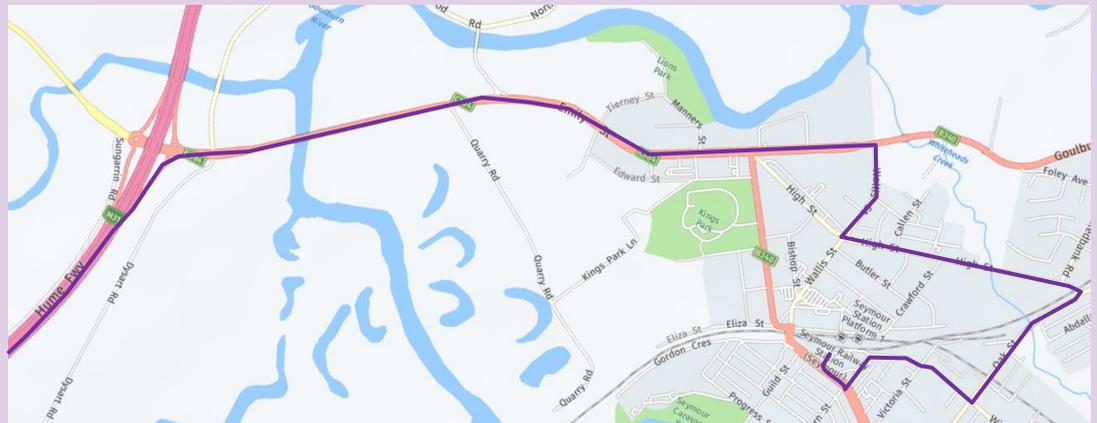
The replacement coach stop:

Services from Melbourne: coach stop on Railway Pl, on the station side.

Tallarook Station is unstaffed

Departure from Tallarook:

- Right on Railway Pl
- Left onto Main Rd
- Right to merge onto M31/Hume Fwy towards Seymour
- Take exit C384 towards Seymour
- Right onto C384/Emily St
- Right onto Wallis St
- Left onto High St
- Right onto Tarcombe Rd > Oak St
- Right onto Wimble St > Wimble Cr
- Left onto Goulburn St
- Right onto Anzac Ave
- Right onto Railway Pl



[Jump to Seymour - Shepparton](#)

DOWN Services (Seymour to Albury)

Seymour to Avenel

The replacement coach stop for both directions is located in the coach interchange in Railway Place.

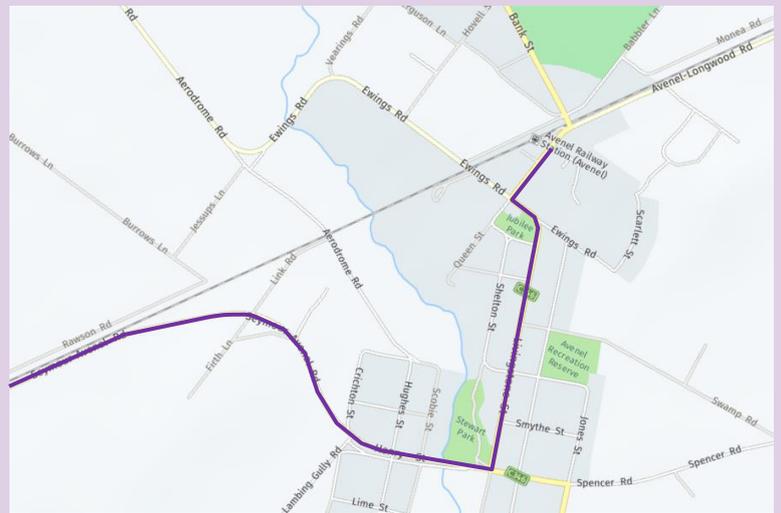
Seymour Station is staffed Mon-Fri 04:30 – 22:30

Sat 06:00 – 20:30 Sun 06:50 – 20:30

Ph (03) 5793 6265

Departure from Seymour:

- Continue on Railway PI
- Left onto Watson Cr > Wimble St
- Left onto Oak St > Tarcombe Rd
- Left onto Avenel Rd
- Right onto Seymour-Avenel Rd > Henry St
- Left onto Livingstone St > Ewings Rd
- Right onto Queen St
- Stop is on left



Avenel to Euroa

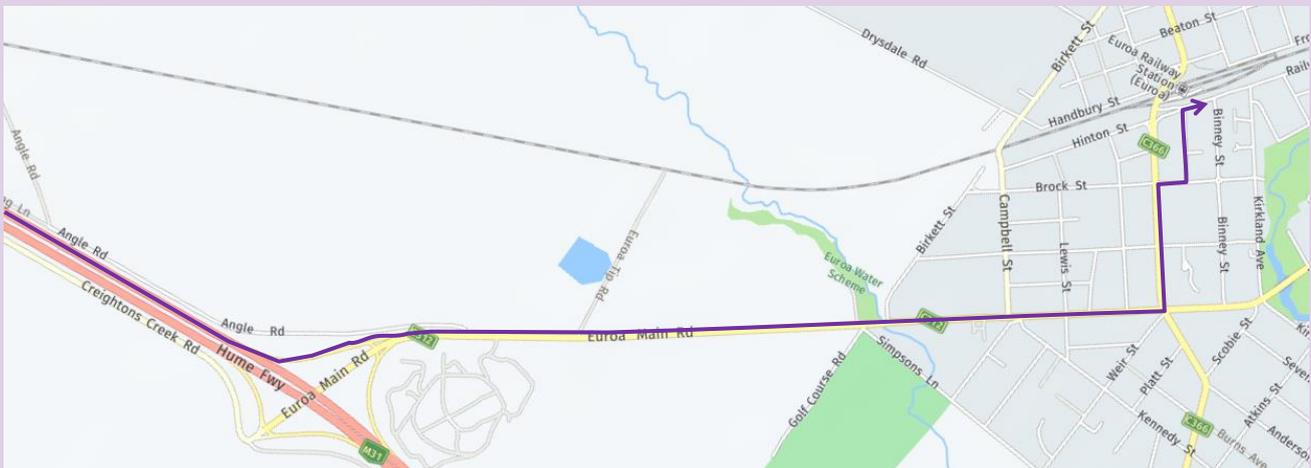
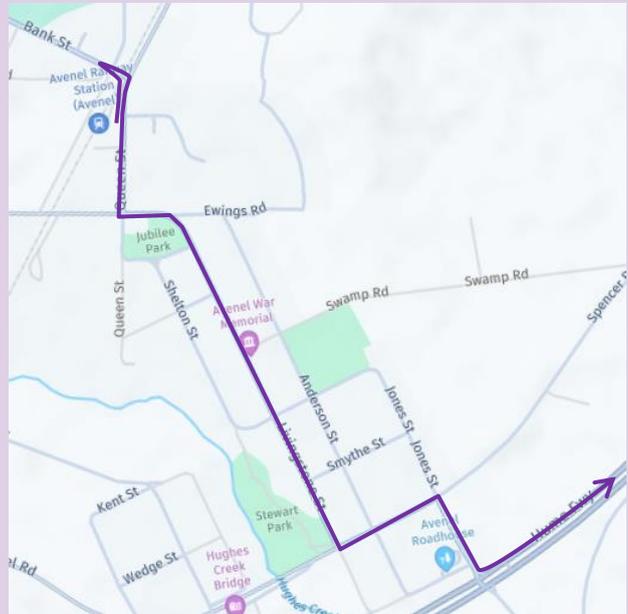
The replacement coach stop:

Services from Melbourne: coach stop on Queen St, on the station side, opposite the bowling green.

Avenel Station is unstaffed

Departure from Avenel:

- Left on Bank St, perform U-turn after level crossing
- Return to Queen St
- Continue on Queen St
- Left onto Ewings Rd
- Bear right onto Livingstone St
- Left onto Mitchell St
- Right on Jones St
- Left on Hume Fwy
- Left to exit towards Euroa/C312
- Merge onto Euroa Main Rd/C312
- Left on Anderson St
- Right on Brock St
- Left on McGuinness St
- Right on Railway St
- Stop is on left



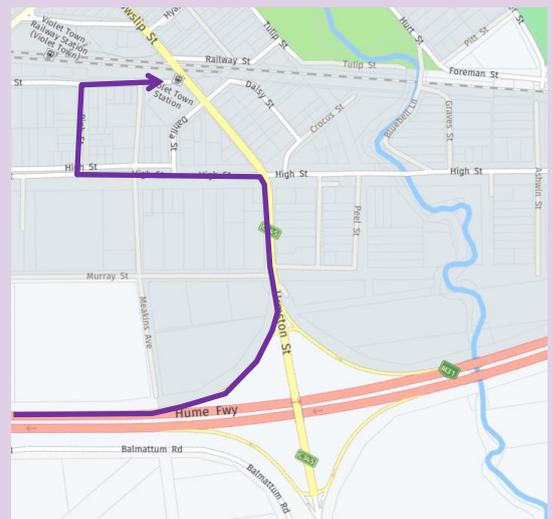
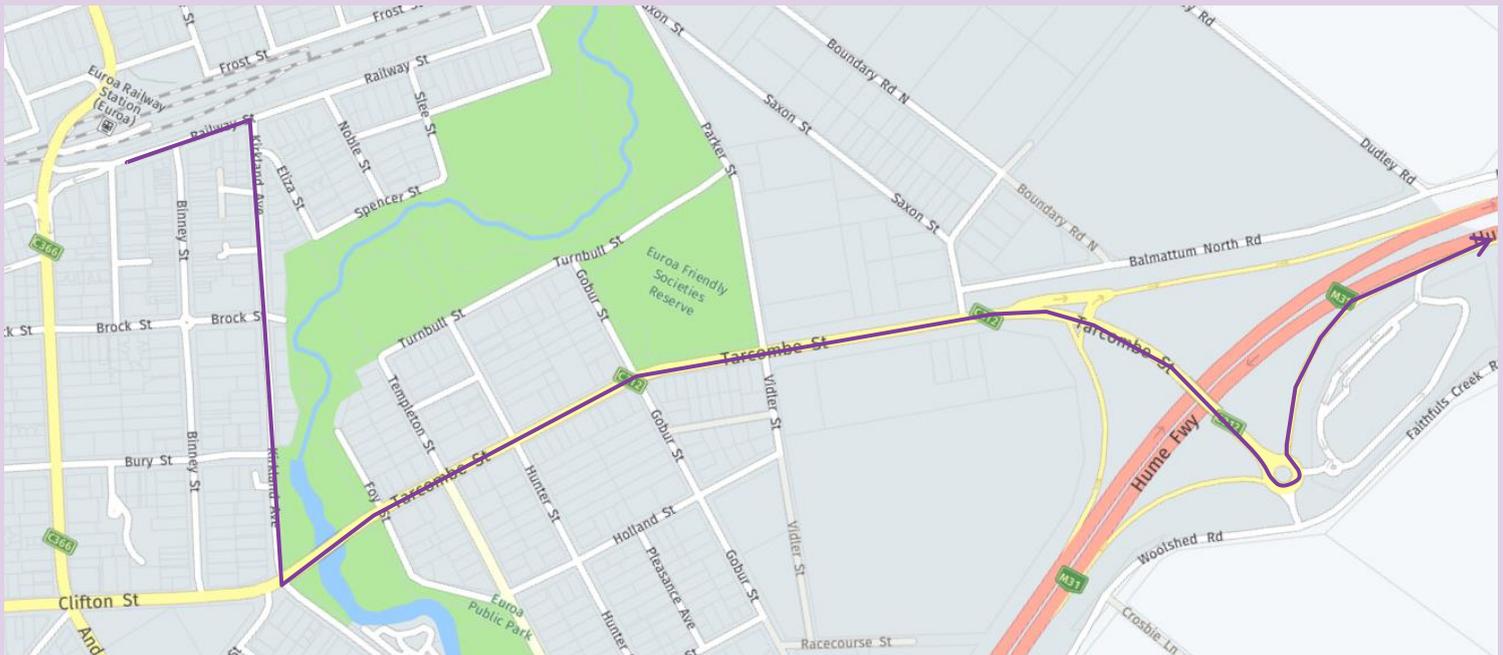
Euroa to Violet Town

The replacement coach stop for both directions is located at the front of the station.

Euroa station is unstaffed.

Departure from Euroa:

- Continue on Railway St
- Right on Kirkland St
- Left on C312/Tarcombe St
- Keep left to merge onto M31/Hume Fwy towards Wodonga
- Exit on C345/Urmston St towards Violet Town
- Left on High St
- Right on Pink St
- Right on Primrose St
- Stop is on left



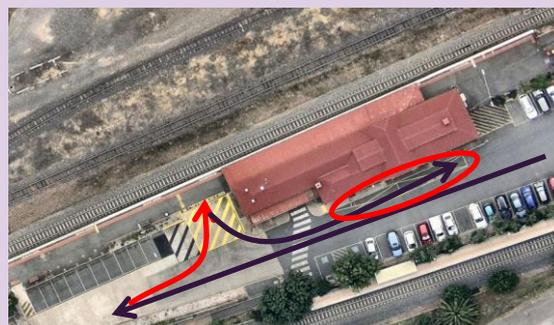
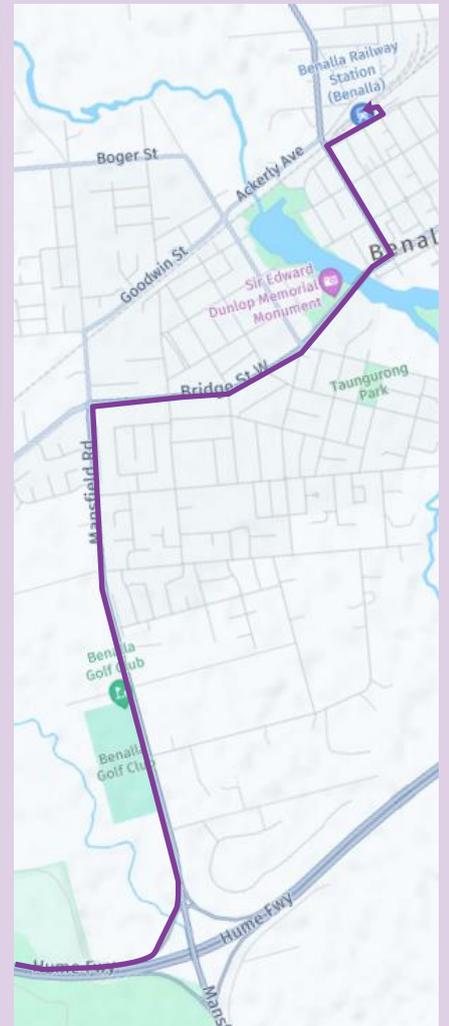
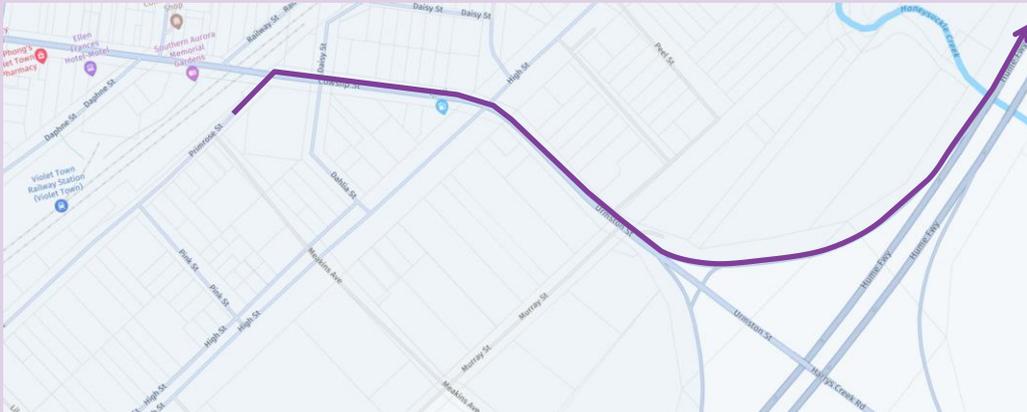
Violet Town to Benalla

The replacement coach stop for both directions is located on Primrose St.

Violet Town station is unstaffed.

Departure from Violet Town:

- Right on Cowslip St
- Left to merge on Hume Fwy towards Albury
- Exit left for A300/Midland Hwy towards Benalla
- Right on Bridge St/A300
- Left on Nunn St/A300
- Right on Mackellar St
- Left into station
- **A 3-point turn, reversing beside the station is required to dock in the coach bay. Red line is reversing movement.**



Benalla to Wangaratta

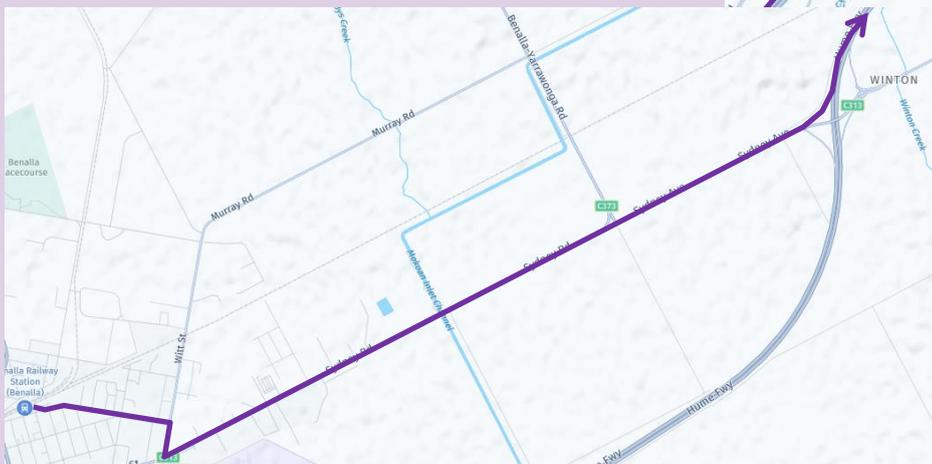
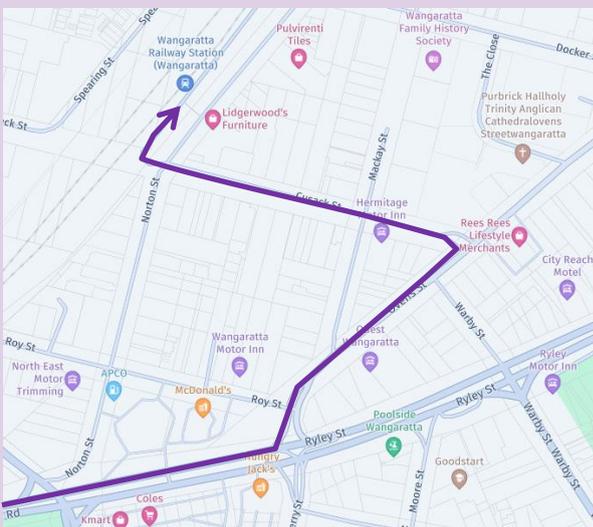
The replacement coach stop for both directions is located at the front of the station. A 3-point turn, reversing beside the station is required to dock in the coach bay. Red line is reversing movement.

Benalla station is staffed Mon-Sun 07:15 – 20:30

Ph: 03 5761 1765

Departure from Benalla:

- Left onto Mackellar St
- Continue on Mackellar St
- Right on Witt St
- Left on Sydney Rd/C313
- Merge onto M31/Hume Fwy towards Wodonga
- Exit left towards Wangaratta
- Keep right on Tone Rd
- Left on Ovens St
- Left on Cusack St
- Left into station



Wangaratta to Springhurst

The replacement coach stop for both direction is located at the front of the station.

Wangaratta station is staffed Mon-Sun 07:00 – 21:30

Ph: 03 5721 3641

Departure from Wangaratta:

- Left on Norton St
- Right on Docker St > Ford St
- Left on Murphy St/C314
- Continue on C314
- Merge on Hume Fwy towards Albury
- Exit left towards Springhurst/C376
- Left on Canning Rd
- U-turn past coach stop when safe, to be on correct side of road



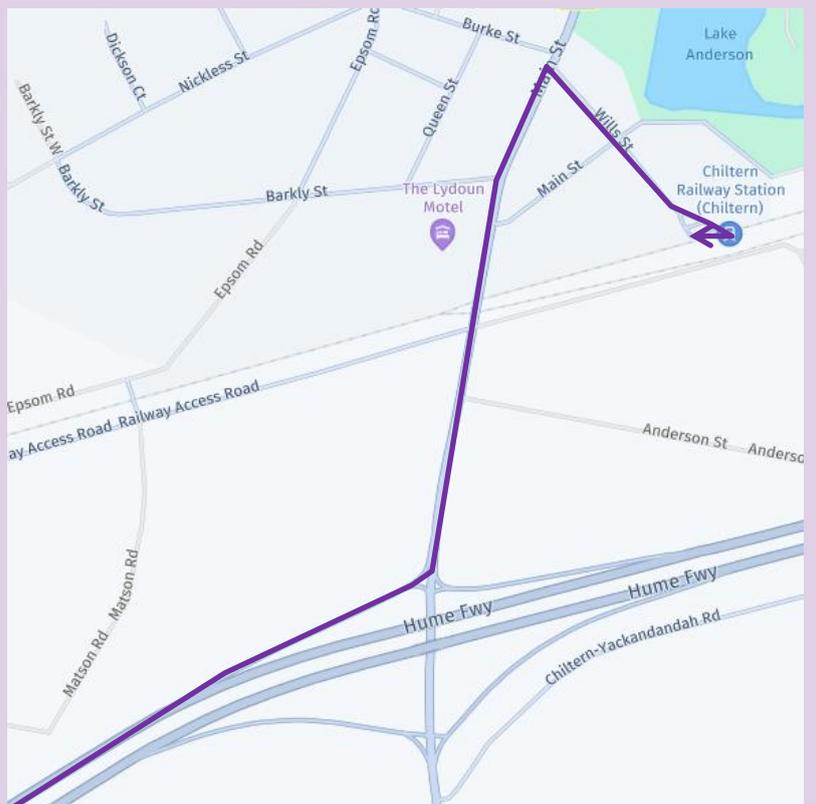
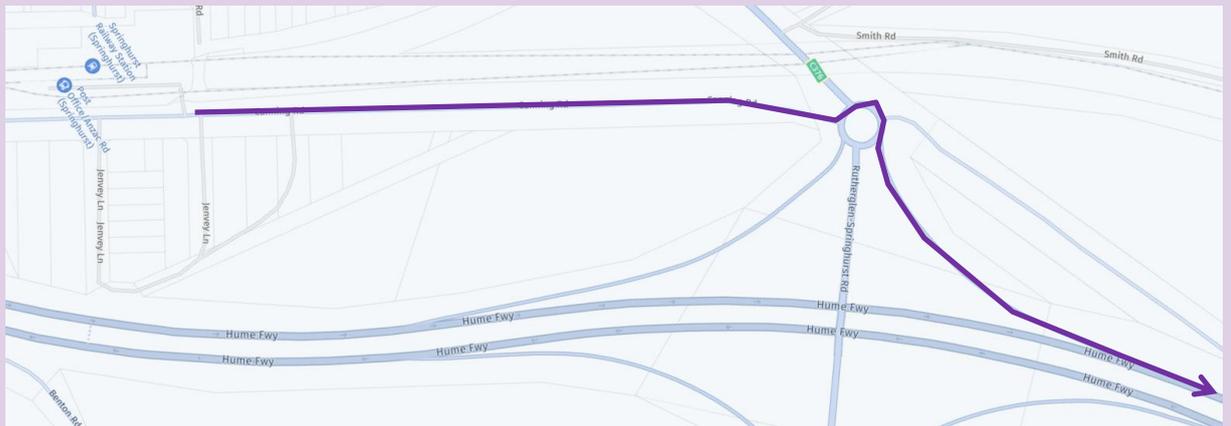
Springhurst to Chiltern

The replacement coach stop for both directions is located on Canning Rd outside of the station. Perform U-Turn to access coach stop.

Springhurst Station is unstaffed.

Departure from Springhurst:

- Continue on Canning Rd
- Merge onto Hume Fwy towards Wodonga
- Exit left towards Chiltern
- Right on Wills St
- Keep right into station carpark
- Follow car park loop for bus stop



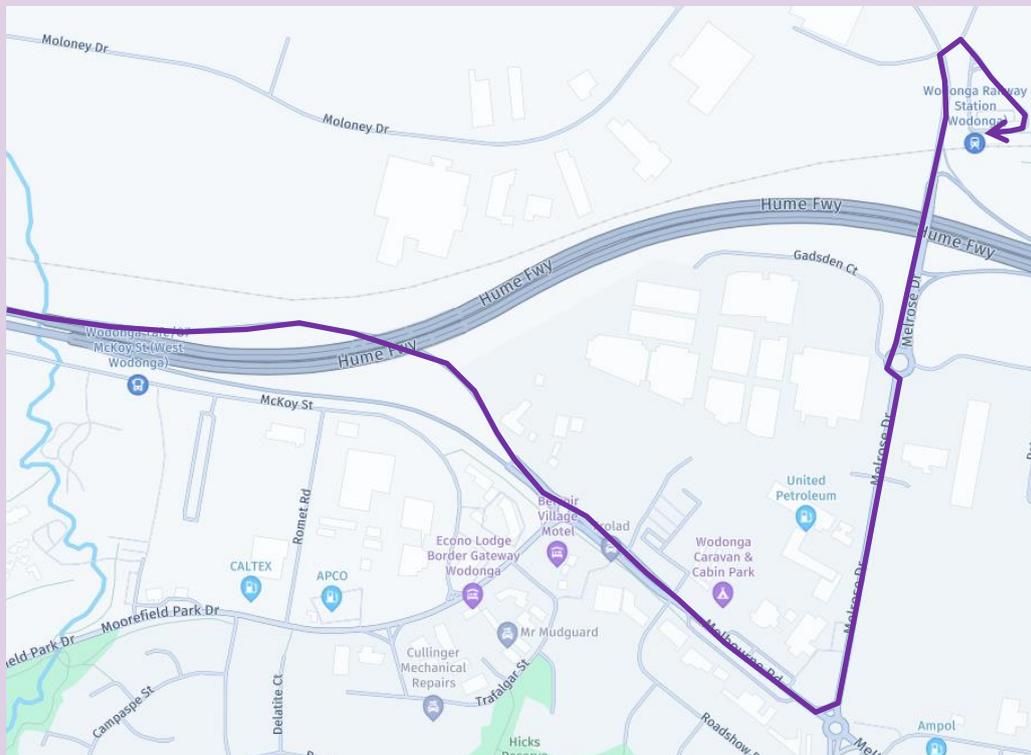
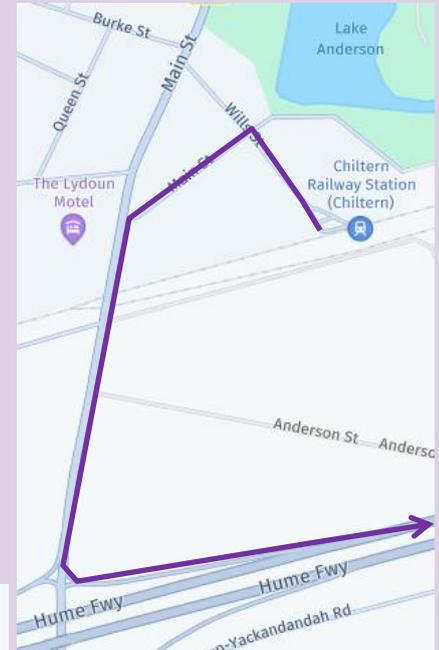
Chiltern to Wodonga

The replacement coach stop for both directions is located at the front of the station.

Chiltern Station is unstaffed.

Departure from Chiltern:

- Continue on Wills St
- Left on Victoria St
- Left on Main St
- Left to merge onto Hume Fwy towards Wodonga
- Exit left for Wodonga
- Left on Melrose Dr/C358 towards Albury
- Left on Carrolls Ln
- Left into Wodonga Station
- Stop is in front of station



Wodonga to Albury

The train replacement stop for both directions is located at the front of the station.

Wodonga Station is staffed Mon – Sun 06:00-18:00

Ph: 02 6055 8165

Departure from Wodonga:

- Left onto Carolls Ln
- Left onto Melrose Dr
- Keep left to merge on Hume Fwy towards Albury
- Take the East St exit towards Albury/City Centre
- Left on East St
- Right on Atkins St
- Right on Riverina Hwy/Young St/B58
- Right on Smollett St
- Right on Railway Pl
- Stop is Bay 2 in coach terminal



Albury Station

The train replacement stop for both directions is located at the front of the station. Bay 2

Albury station is staffed by NSW Trainlink:

Mon-Fri 08:30 – 09:30 and 14:30 – 16:30

Ph: 02 6055 8165 – Wodonga Station



DOWN Services (Seymour to Shepparton)

Seymour to Nagambie

The replacement coach stop for both directions is located in the coach interchange in Railway Place.

Seymour Station is staffed

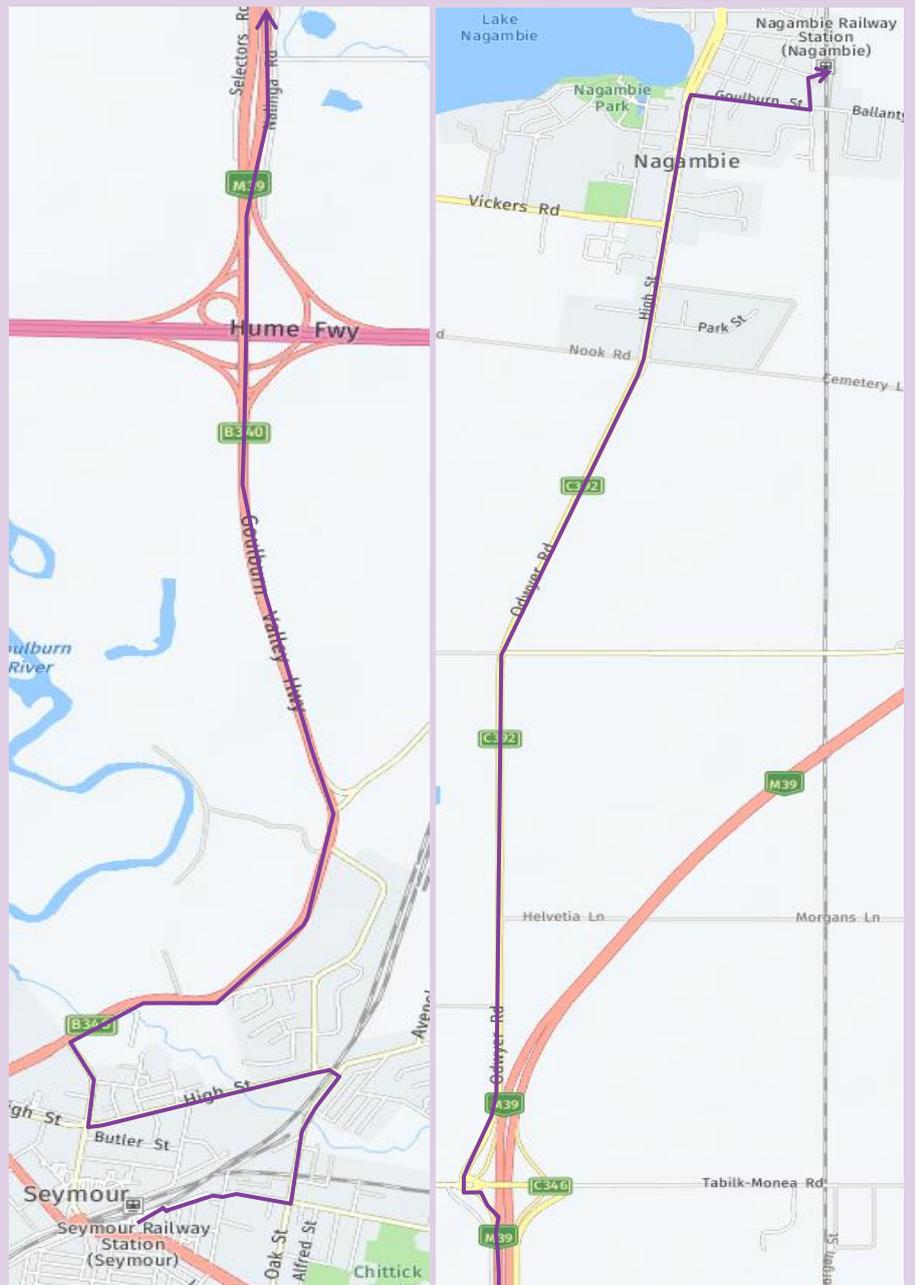
Mon-Fri 04:30 – 22:30

Sat 06:00 – 20:30 Sun 06:50 – 20:30

Ph (03) 5793 6265

Departure from Seymour:

- Continue on Railway Pl
- Left onto Watson Cr > Wimble St
- Left onto Oak St > Tarcombe Rd
- Left onto High St
- Right onto Wallis St
- Right onto Goulburn Valley Hwy/B340
- Merge onto M39/Goulburn Valley Fwy
- Take exit C392 towards Nagambie
- Right onto Goulburn St
- Left onto Nash St
- Right into station



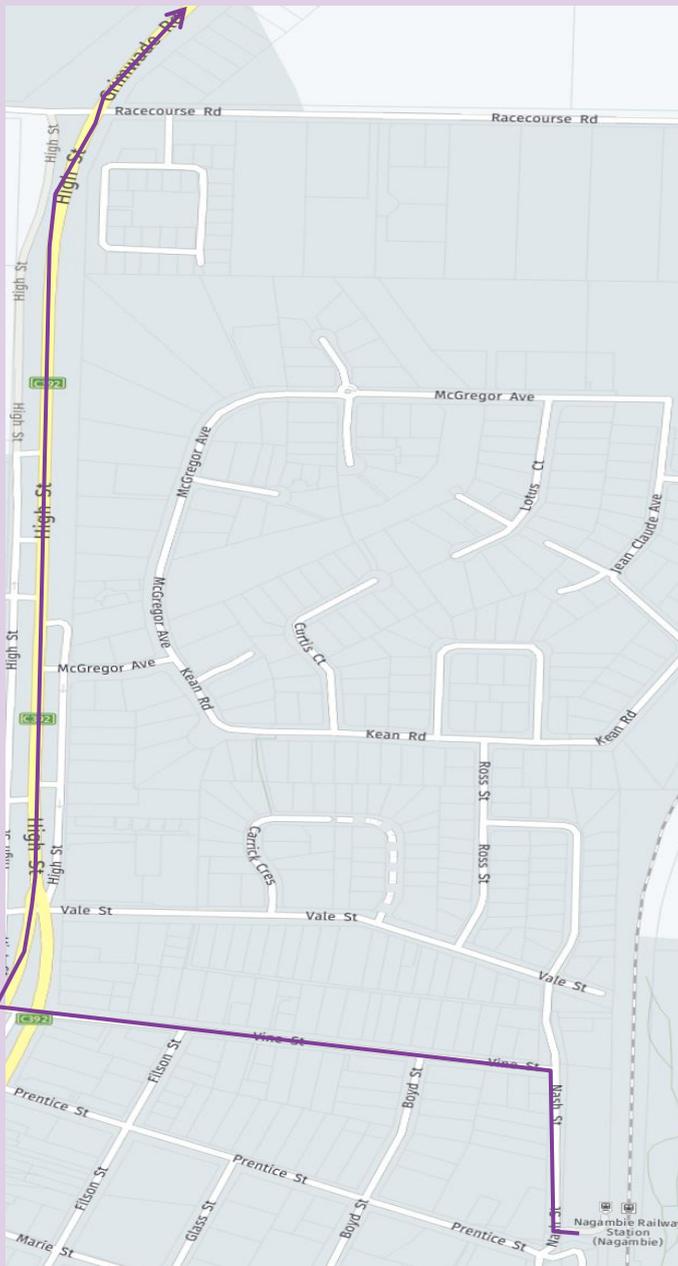
Nagambie to Murchison East

The train replacement stop for both directions is located at the front of the station.

Nagambie station is not staffed.

Departure from Nagambie:

- Right on Nash St
- Left on Vine St
- Right on High St/C392
- Left to merge onto Goulburn Valley Fwy towards Shepparton
- Exit left towards Murchison/C357
- Left on Murchison-Violet Town Rd/C345
- Right on Cassidys Rd
- Right into station
- Stop is on left



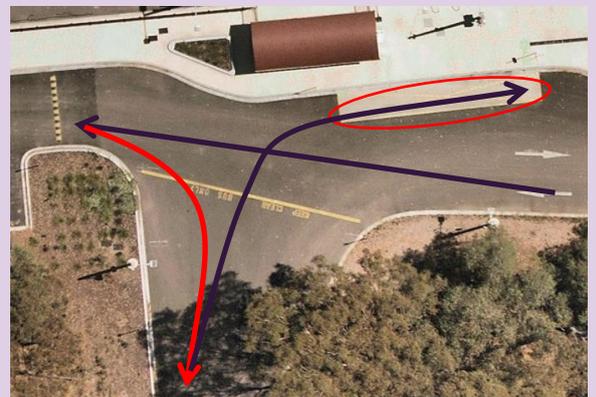
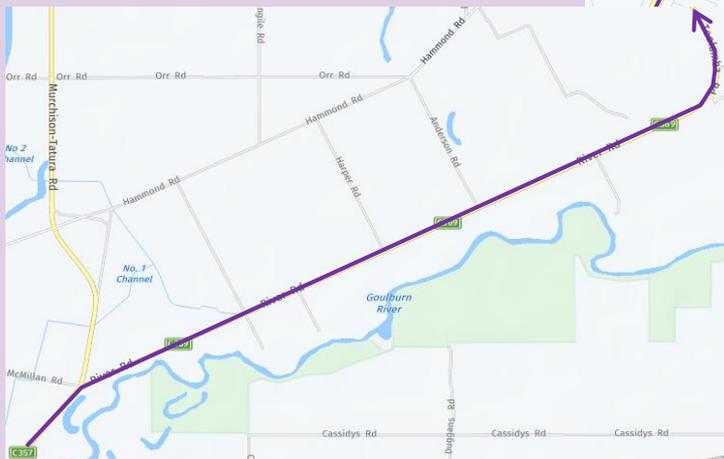
Murchison East to Mooroopna

The train replacement stop for both directions is located at the front of the station.

Murchison East Station is not staffed.

Departure from Murchison East:

- Left onto Cassidy Rd
- Right on Bendigo-Murchison Rd/C345
- Right on Stevenson St/C357
- Right on River Rd/C369
- Keep left on C369/Toolamba Rd
- Right on McLennan St/Midland Hwy/A300
- Right on Young St
- Use bus indent to perform 3-point turn for bus stop. **Red line is reversing movement.**



Mooroopna to Shepparton

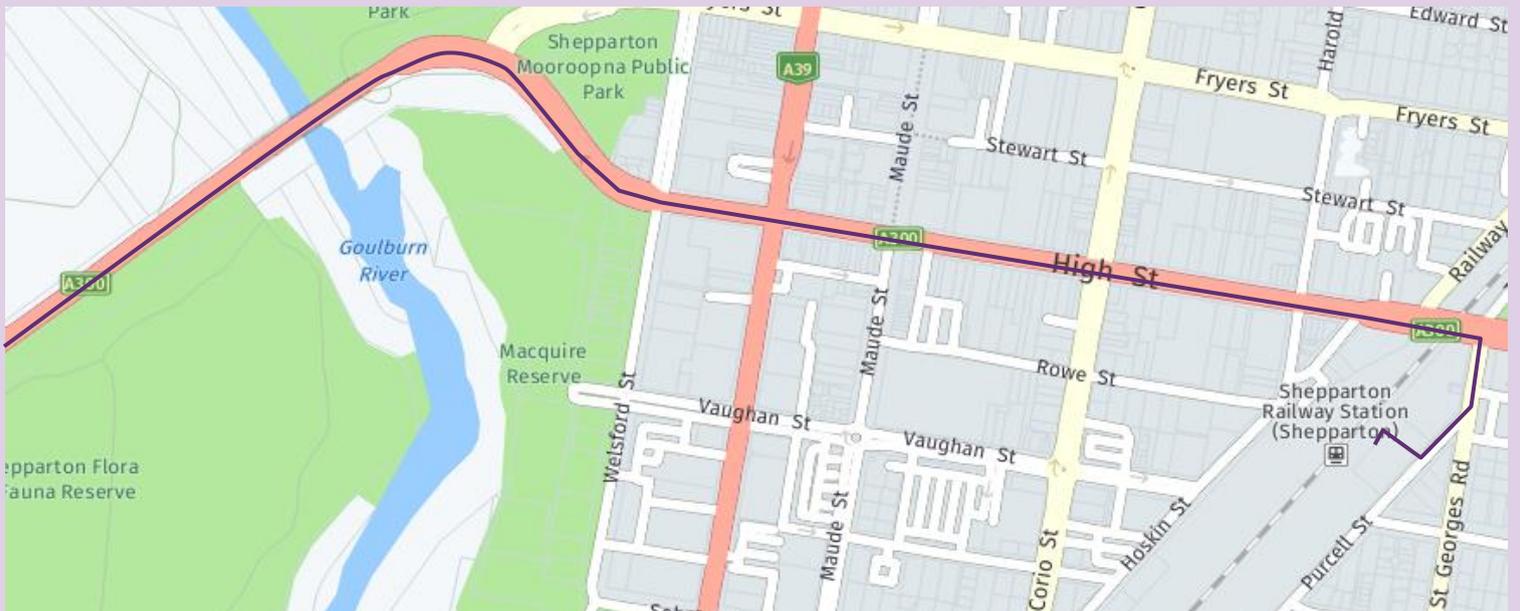
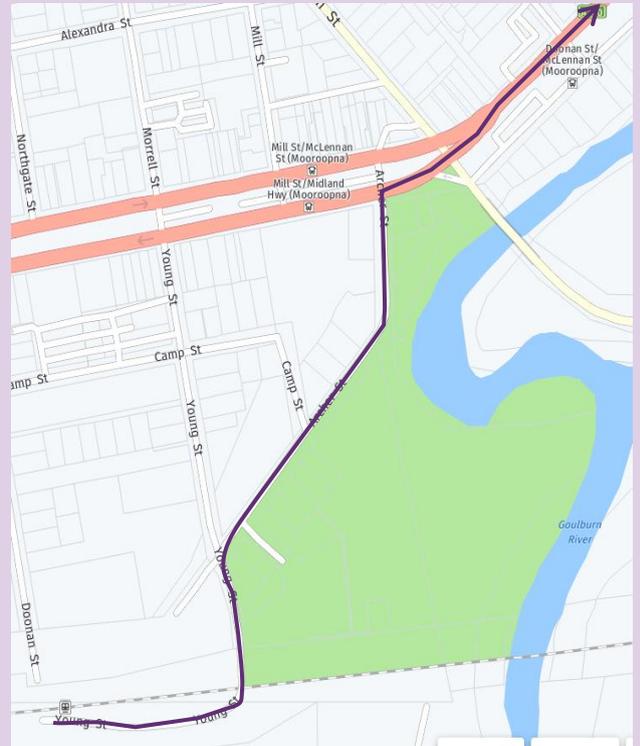
The train replacement coach stop for both directions is located on Young St at the station.

Mooroopna Station is not staffed.

Use bus indent to perform 3-point turn for bus stop, red line is reversing movement

Departure from Mooroopna:

- Continue on Young St
- Right on Archer St
- Right on McLennan St/Midland Hwy/A300
- Keep right on Midland Hwy/High St/A300
- Right on St Georges Rd
- Right on Purcell St
- Right into station
- Stop is in front of the station



Express Routes

Shepparton > Seymour > Southern Cross

Shepparton to Seymour

- Left onto Purcell St
- Left onto St George's Rd
- Left onto High St/Midland Hwy/A300
- Left onto Wyndham St/Goulburn Valley Hwy/A39
- Stay on Goulburn Valley Hwy (signs for Seymour/Yea)
- Left onto Wallis St
- Left onto High St
- Right onto Tarcombe Rd
- Continue onto Oak St
- Right onto Wimble St
- Continue onto Watson St
- Left onto Goulburn St
- Right onto Anzac Ave
- Right onto Railway Pl

Seymour to Southern Cross

- Continue on Dowling Ave
- Left onto Watson Cr
- Continue on Wimble St
- Left onto Oak St
- Continue on Tarcombe Rd
- Left onto High St
- Right onto Wallis St
- Left onto Emily St/Goulburn Valley Hwy/B340
- Left to merge onto M31/Hume Fwy
- Use the right lanes to take the M80 exit towards Airport/Western Ring Rd/City/M1/Princes Fwy
- Merge onto Western Ring Rd/M80
- Use the left 2 lanes to take Exit 13 for M2/Tullamarine Fwy towards City/Melb Airport
- Merge onto Tullamarine Fwy/M2
- Take exit 4 for Dynon Rd
- Continue onto Spencer St
- Right onto Dudley St
- Left onto Adderley St
- Right into Southern Cross Coach Terminal

Southern Cross > Seymour > Shepparton

Southern Cross to Seymour

- Left onto Adderley St
- Right onto Dudley St
- Left onto Spencer St
- Continue onto Dynon Rd
- Exit left to merge onto Tullamarine Fwy/M2 towards Bendigo/Hume Hwy
- Take Exit 16 for M80 towards M31/Hume Fwy



- Exit left onto Hume Fwy/M31 towards Seymour/Sydney
- Continue on Hume Fwy/M31
- Take exit for C384 towards Seymour
- Right onto C384/Emily St
- Right onto Wallis St
- Left onto High St
- Right onto Tarcombe Rd
- Continue onto Oak St
- Right onto Wimble St
- Continue onto Watson St
- Left onto Goulburn St
- Right onto Anzac Ave
- Right onto Railway Pl

Seymour to Shepparton

- Continue on Railway Pl
- Left onto Watson Cr
- Continue onto Wimble St
- Left onto Oak St
- Continue onto Tarcombe Rd
- Left onto High St
- Right onto Wallis St
- Right onto Goulburn Valley Hwy/B340
- Merge onto M39/Goulburn Valley Fwy
- Continue on Goulburn Valley Hwy/A39
- Right onto High St/Midland Hwy/A300
- Right onto St Georges Rd
- Right onto Purcell St
- Right into station