

Station Accessibility

Reference Guide



Key symbols



Information and tickets



Disabled toilet



Stairs



Parking



Taxi rank



Lift – wheelchair priority



Toilets



myki top up



Regional coach



Local bus



Tram



Boarding Assistance Zone



Disabled Darking



Hearing Loop





Southern Cross





























Staffed

Tel 03 9619 2579



BUGGY SERVICE

AT SOUTHERN CROSS STATION

Customers might find this service useful if they:

- Are blind or have low vision
- Use a wheelchair or have other mobility issues
- Are frail aged
- Need help to find their way around Southern Cross Station.

To book, call 9670 2072





The **Boarding Assistance Zone** (BAZ) is a white, rectangular area painted on each platform where customers may choose to wait for assistance to board the train.

Please check the BAZ on each platform before the train departs.



Flinders St























Staffed

Tel 03 9610 7476



Richmond

























Staffed

Tel 03 9610 5154



Caulfield





















Staffed

Tel 03 9610 5357



Clayton























Dandenong

























Staffed

Tel 03 9619 8989



Berwick

















Staffed

Tel 03 9610 6058



Pakenham

















Staffed

Tel 03 9610 6000



Nar Nar Goon













Tynong











Garfield













Bunyip













Longwarry













Drouin

















Staffed	Tel 03 5625 1617
Mon-Fri: 05:10 - 20:00	Sat, Sun & Public Hol Closed



Warragul





















Staffed

Tel 03 5623 0565

Mon-Fri 05:05 - 21:00 Public Hol 06:20 - 20:45 (closed Christmas Day)

Sat 06:15 - 20:45 Sun 06:15 - 20:45



Yarragon















Trafalgar













Moe





















Staffed

Tel 03 5127 2322

Mon-Fri 04-45 - 20-00

Sat 07:20 - 12:20, 12:50 - 15:10 | Sun 08:00 - 12:20, 12:50 - 16:45

Public Hol 07:20 - 15:10 (Good Friday 08:15 - 17:10)



Morwell





















Staffed

Tel 03 5134 3027, 03 5133 7555

Mon-Fri 04:30 - 20:30

Sat Sun 06:00 - 20:30

Public Hol 06:00 - 20:30



Traralgon























Staffed Fri 04-15 - 22-00

Tel 03 5171 1965

Mon-Thurs 04-15 - 21-00 Sat 05:45 - 22:00 Sun 05:45 - 21:00

Public Hol 05:45 - 21:00



Rosedale











Sale

















Staffed Tel 03 5144 2043 Mon-Fri 5:20 - 21:20 Sat 07:00 - 07:20, 10:00 - 17:20 Sun 08:10-08:40, 10:10 - 17:25 Public Hol 07:00 - 17:20 (Christmas & Good Friday 08:00- 17:20)



Stratford













Bairnsdale



















Staffed Tel 03 5152 5592 Mon-Fri 04:25 - 18:14 Sat 05:55 - 07:30, 10:40 - 16:40 Sun 07:15 - 09:00, 10:40 - 16:40

Public Hol 05:55 - 16:40 (Closed between 07:30 - 10:40)