

“Win the Ultimate Airshow Upgrade with V/Line!” Promotion Terms and Conditions

General

1. Information on how to enter and prizes forms part of these Conditions of Entry. Entry into the Promotion constitutes acceptance of these Terms and Conditions.
2. The Promoter is **V/Line Corporation ABN 91 273 289 190** of Level 9 750 Collins St, Docklands VIC 3008.
3. The Terms and Conditions of this Promotion are governed by the laws of the State of Victoria.
4. This Promotion is a game of chance. Skill plays no part in determining the winner. The winning entrant will be drawn at random with each entrant having equal chance of being drawn.

Who can enter?

5. Entry into the Promotion is open to Australian residents who are, at the time of entry, aged 18 years and older and residing in Australia. If you are under 18 years old as at the start date of the Promotion, you are required to obtain your legal guardian’s permission to enter.
6. Employees (and their immediate family members) of the Promoter, agencies and/or companies associated with the Promotion are ineligible for Entry.
7. The Promoter may, at its sole discretion, require winners to provide proof of identity, proof of age and/or proof of residency (Proof of Eligibility) at the nominated prize delivery address. Identification considered suitable for verification is at the Promoter’s discretion and, in the event a winner cannot provide suitable Proof of Eligibility, the winner will forfeit the prize of the Promotion in whole and no substitute will be offered.
8. The Promoter reserves the right to verify the validity of entries and to disqualify any entrant who tampers with the entry process or who submits an entry that is not in accordance with these Terms and Conditions.

When to enter

9. The Promotion commences 10:00am (AEST) on Monday, 10 December 2018. Promotion closes at 16:00 (AEST) on Thursday, 14 February 2019 (Promotional Period).

How to enter

10. To enter the Promotion, entrants must, during the Promotional Period, visit Ticketmaster’s Avalon Airshow event page (www.ticketmaster.com.au/airshow2019) or V/Line’s Avalon Airshow event page (www.vline.com.au/airshow), purchase V/Line Airshow Express tickets and submit their entry via the “prize draw to Win the Ultimate Airshow Upgrade (Sunday 3 March 2019)”.
11. Entrants are permitted to submit one (1) entry into the Promotion only. Multiple entries will not be accepted.

12. Incomplete or automated entries will be disqualified. Multiple entries from the same IP address, same email address or from automated competition entry services are invalid.
13. The time of entry will, in each case, be the time the online entry is received by the Promoter's database, not at the time of transmission by the Entrant.
14. Only entries corresponding to a completed Airshow Express ticket booking will be eligible to go into the prize draw.

Prize, Draw and Notification Of Winner/s

15. The prize shall consist of:

- Four (4) Club Aerospace Standard Tickets to the Avalon 2019 Australian International Airshow (may be used on Sunday 3 March 2019) valued at \$567.00 each.
- Two (2) night's accommodation at Batman's Hill on Collins Street, Melbourne CBD valued at up to \$768.
- One (1) Good Food Gift Card valued at \$200.

Total prize value of approximately \$3,236.00 (inc GST).

16. All other costs associated with the prize/s is/are the responsibility of the winning entrant as incurred.
17. Prizes will be randomly drawn on Friday, 15 February 2019 at 10:00am (AEST), at Level 9, 750 Collins St, Docklands VIC 3008. The first valid entry will be the winning entrant.
18. The winning entrant will be notified by telephone and in writing. The names of the relevant winner(s) will be published on V/Line's official website www.vline.com.au on Monday, 18 February 2019.
19. The winning entrant(s) must contact V/Line to claim the prize(s) by Wednesday, 20 February 2019.
20. Prize(s) will be sent via express post or email where possible. Prizes are not able to be collected in person.
21. If the winning entrant fails to contact V/Line to claim the prize(s) in accordance with paragraph 19, V/Line will conduct a redraw on Friday, 22 February 2019. Any redraw will be conducted in the same manner as that listed at paragraph 17, with the new winning entrant to be notified by telephone and in writing on Monday 25 February 2019.
22. If a winning entry is deemed to not be compliant with these Terms and Conditions, the entry will be discarded and a new winner will be determined by drawing a further valid entry.
23. The Promoter's decision on all matters pertaining to this Promotion is final and no correspondence will be entered into.
24. Prizes are not transferable, exchangeable or redeemable for cash. The prize value is accurate at the date of commencement of the Promotion. The Promoter accepts no responsibility for any variation in the value of the prize. Refunds will not be made in respect of unused prizes.

25. In the event that a prize, or an element of a prize, is/are not available, the Promoter reserves the right to substitute prize(s) in its discretion to the same and equal recommended retail value and/or specification subject to any written directions from the various lottery Departments.
26. The winning entrant(s) must, at the Promoter's request, participate in all promotional activity surrounding the winning of any prize, free of charge, and by entering into this Promotion, the winning entrant(s) consents to the participation in any promotional material of the Promoter.
27. Consent by entrant(s) includes use by the Promoter of the entrant(s) name, likeness, image, and/or voice in the event they are a winning entrant (incl. photograph, film and/or recording of the same) in any media for an unlimited period of time without remuneration for the purpose of promoting this Promotion (including any outcome) and promoting any services or products manufactured, distributed and/or supplied by the Promoter.

Disqualification and Discontinuation

28. The Promoter reserves the right to discontinue the Promotion at any time and at its sole discretion may cancel, terminate or modify the Promotion, including due to technical failures or unauthorised intervention.
29. Without limiting paragraph 28, the Promoter may, in its sole discretion, disqualify:
 - any entry which is deemed to be non-compliant with these Terms and Conditions.
 - any incomplete, automated or multiple entry.
 - any entry which is objectionable, profane, defamatory or insulting.
 - any entrant who tampers with the entry process or the Promotion generally.
 - any entrant who engages in conduct to mislead, deceive, annoy, threaten or harass the Promoter or damages the reputation of the Promoter.

Privacy

30. The Promoter collects entrant's personal information in order to conduct the Promotion. If the information requested is not provided, the entrant may not participate in the Promotion. Entry into the Promotion, unless otherwise agreed, allows the Promoter to use personal information in any media for the purpose of public announcements if they are the winning entrant, without any further reference, payment or other compensation to the entrant, including sending the entrant electronic or personal messages. Entrants' personal information may be disclosed to State and Territory lottery departments and names of winning entrants may be published, as required, under the relevant lottery legislation. A request to access, update or correct any information should be directed to the Promoter at their address set out below. All personal information collected will be collected and used in accordance with V/Line's Privacy Policy, which can be found on the official V/Line website: www.vline.com.au/privacy.

Exclusion of Liability

31. The Promoter accepts no responsibility for late, lost or misdirected entries.
32. The Promoter is not responsible for any issues or technical malfunctions of any telephone network or lines, computer online systems, servers, providers, computer equipment, software or traffic congestion on the internet or on any web page, or any combination thereof (including but not limited to) any injury or damage to participants or any other person's computer, related to or resulting from, participation in, or downloading of, any materials in this Promotion.

33. The Promoter is not liable for any damage caused to prizes in transit, nor for any delay or failure of mail service to deliver the prize to the winning entrant's nominated address.
34. The Promoter makes no representation or warranties as to the quality, suitability or merchantability of any of the prizes.
35. The Promoter is not liable for any loss or damage whatsoever that is suffered by any entrant or winning entrant (including but not limited to indirect or consequential loss or loss of profits), or for any expense, death or personal injury suffered or sustained, (whether or not arising from any person's negligence) in connection with this Promotion or as a result of taking or using any prize, except for any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).
36. If this Promotion is not capable of running as planned, for example, due to infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter, which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process, and, subject to any written directions given by the various Lottery Departments, to cancel, terminate, modify or suspend the promotion.

www.vline.com.au.